

Designing Smart Urban Furniture for More-Than-Human Stakeholders

Dissertation

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Abstract

The movement towards the world being more sustainable has seen cities as a focus of this area due to their population density. Cities as we know today, the urban environment is designed as a separate space segregated from the natural environment. This design approach is unsustainable for cities to continue as a separate entity.

Smart city solutions have presented themselves as being more efficient and sustainable, using technology to enhance a city's capability. For cities to achieve greater sustainability will require recognition of designing cities as part of the environment. Much of the focus of designing furniture in urban environments is exclusively for human use, with a lack of consideration of non-human stakeholders.

This research investigates how we approach designing smart urban furniture considering non-human and human stakeholders to arrive at a design solution that caters for both stakeholders. In this research, the non-human stakeholders are a selection of native flora that include the Red Spider Flower, Narrowed-leaved Bottlebrush, possums including the common Brushtail and Ringtail, birds and bees that have been chosen to promote a small-scale ecosystem. Human stakeholders have been identified in this research as urban dwellers which include office workers and property owners.

Through Participatory Action Research, we involve human representatives for non-human stakeholders in participatory design workshops to provide each stakeholder with a voice in the design process. An initial design concept based off existing precedence and literature was presented to participants as a foundation for discussion of how we might design smart urban furniture with non-human and human stakeholders to promote a co-existing space. Participants are also provided with non-human personas to communicate the motivations from the perspective of non-human stakeholders.

The discussions from the participatory design workshops have resulted in a design concept which has iterated from feedback that seeks to address the needs of human and non-human stakeholders. This research contributes new knowledge in the form of non-human personas, a design artefact and a design approach to serve as a preliminary framework for designing smart urban furniture that considers non-human and human stakeholders.

pg 4	1.0 Introduction
pg 6	2.0 Literature Review
pg 6	2.1 Technological Implementations in Urban Environments
pg 8	2.2 Green Spaces in Urban Environments
pg 9	2.3 Reclaiming Spaces
pg 13	2.4 Existing Smart Urban Furniture
pg 13	2.5 Gap
pg 19	3.0 Methodology
pg 20	3.1 Participatory Action Research
pg 21	3.2 Persona Design
pg 21	3.3 Participatory Design and Co-Design
pg 22	3.4 Research Limitations
pg 23	3.5 Research Methods
pg 25	3.6 Data Analysis and Interpretation
pg 25	3.7 Design Process

pg 27	4.0 Studies & Findings
pg 27	4.1 Identification of Stakeholders
pg 28	4.2 Non-human Stakeholders
pg 29	4.3 Access to Green Spaces
pg 29	4.4 Human Stakeholders
pg 30	4.5 Implications
pg 30	4.6 Persona Design
pg 34	4.7 Initial Concept
pg 35	4.8 Participatory Design
pg 35	4.9 Thematic Analysis
pg 36	4.10 InProgress Concept Iteration
pg 37	4.11 Final Concept Iteration
pg 41	5.0 Discussion
pg 42	6.0 Conclusion
pg 45	R1 References

Introduction

Research Aim

To design smart urban furniture with non-human and human stakeholders to promote a co-existing space.

This dissertation seeks to answer the following research questions:

Research Question 1

How can smart urban furniture be designed for non-human and human stakeholders to reclaim urban spaces and create greener co-existing spaces in urban environments?

Research Question 2

How can participatory methods contribute towards creating a collaborative design approach that involves non-human and human stakeholders?

Cities of the future will play an important role in society as populations increasingly migrate from rural areas into urban areas. In 2050 it is projected that two thirds of the world's population will live in urban areas (Kammen & Sunter, 2016). Urbanisation and population growth have been identified as major contributors to resources shortages and climate change (Singh & Singh, 2019). To accommodate for the urban growth, cities with efficient management of resources will be required to meet the rising demand. Smart city solutions have presented themselves as interventions to address the current inefficiency of cities. The contemporary applications of smart city solutions have come in the form of technological innovation that seek to improve the efficiency of resources consumed in cities as a strategy. As Foth and Caldwell (2018) argue, strategies that focus solely on energy efficiency are not enough to combat climate change as a whole.

The impact of human activity has attributed to a range of global issues as a consequence of “western bifurcated thinking” (Maller, 2018, p. 2) that has divided humans from natural environment. The global issues the world faces include climate change, pollution, loss of habitat along with the extinction of species. Due to a divisive design paradigm where urban environments like cities are designed as a separate entity from the natural environment. Despite our efforts as a society to achieve a space that is exclusively for humans and void of non-human nuisances, humans need to part of the natural environment in order to be healthy (Maller, 2018).

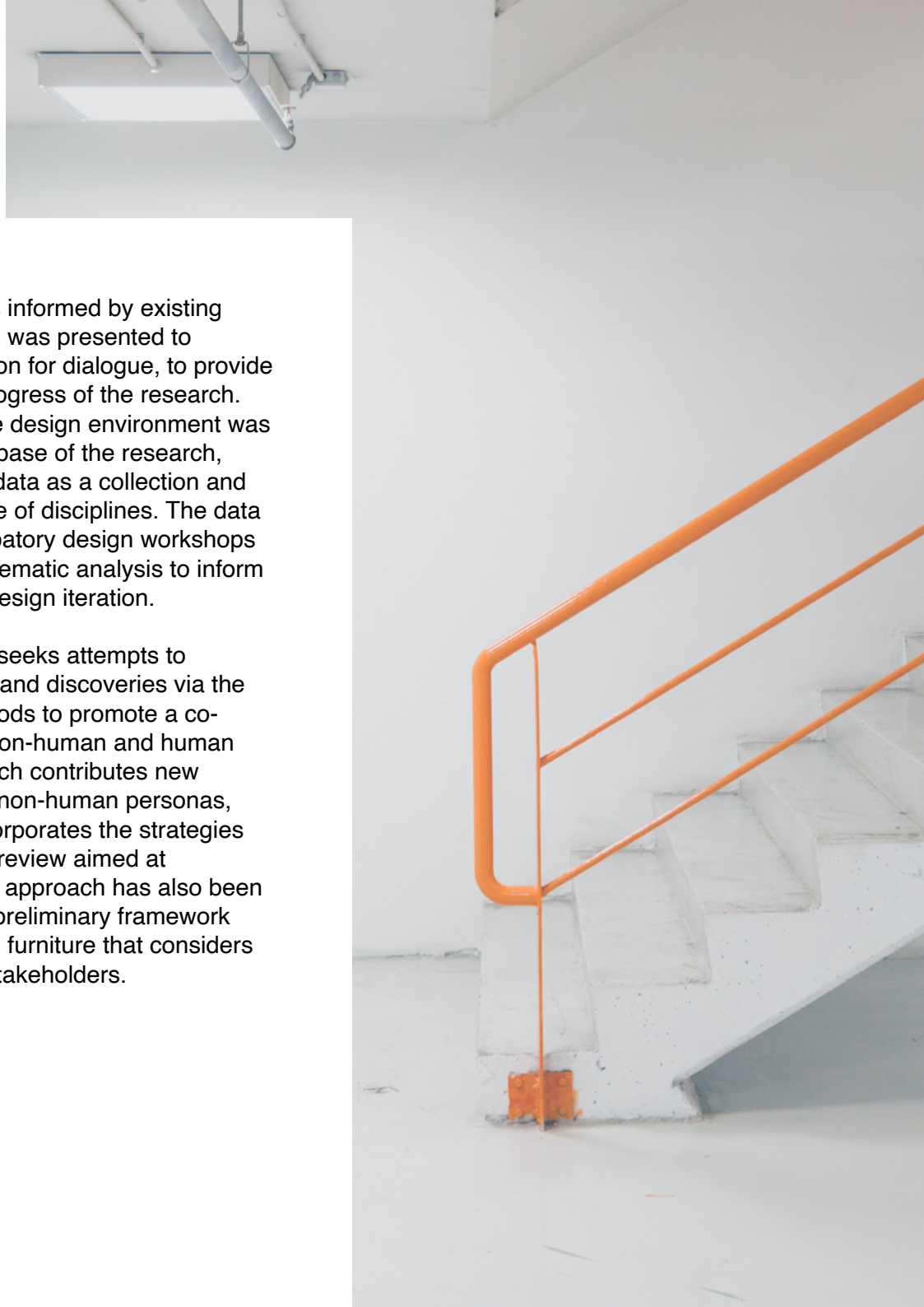
This research attempts to restore the connection between humans and non-humans within urban environments by presenting an investigation into a more-than-human approach on designing smart furniture. In this research a more-than-human approach is extending the scope of design beyond exclusively for humans, to include non-humans as part of the design process.

The non-human stakeholders are a selection of native flora that include the Red Spider Flower, Narrowed-leaved Bottlebrush, possums including the common Brushtail and Ringtail, birds and bees that have been chosen to promote a small-scale ecosystem. The human stakeholders identified for the scope of this research include urban dwellers with limited access to green spaces in urban environments, particularly office workers and property owners.

Through Participatory Action Research, we involve human representatives for non-human stakeholders in participatory design workshops to provide each stakeholder with a voice in the design process. Employing participatory design methods to enable a range of participants with accessible tools to contribute their perspective whilst retaining their disciplinary and social practices. The activities included in the participatory design workshops included brainwriting, crazy 8s and a persona critique of the initial concept. Personas were developed as another tool to provide them agency in the participatory design workshops. The

initial design concept was informed by existing precedence and literature was presented to participants as a foundation for dialogue, to provide critiques of the current progress of the research. The aim of a collaborative design environment was to extend the knowledge base of the research, through self-reflection of data as a collection and contributions from a range of disciplines. The data collected from the participatory design workshops were analysed through thematic analysis to inform the next direction of the design iteration.

The final design iteration seeks attempts to incorporate the feedback and discoveries via the participatory design methods to promote a co-existing space between non-human and human stakeholders. This research contributes new knowledge in the form of non-human personas, a design artefact that incorporates the strategies identified in the literature review aimed at improving cities. A design approach has also been formulated to serve as a preliminary framework for designing smart urban furniture that considers non-human and human stakeholders.

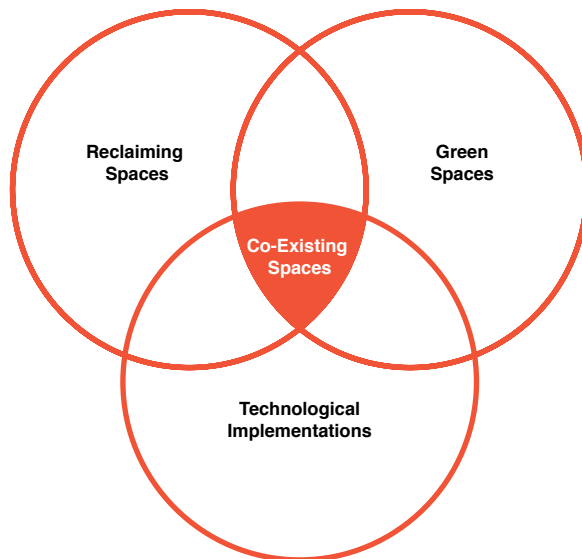


02.0

Literature Review

Strategies for Co-Existence in Urban Environments

This literature review investigates current strategies utilised in urban environments that seek to improve the liveability of cities for two groups of stakeholders who are non-human and human stakeholders. Reviewing the potential for each strategy to be utilised as an approach to developing a space that promotes the co-existence of both groups of stakeholders within urban environments. The current strategies in this literature review are technological implementation, green spaces and reclaiming spaces in urban environments.



02.1 Technological Implementations in Urban Environments

In this section of the literature review examines the applications of technological implementations in urban environments to develop cities more environmentally sustainable. Investigating how technological implementations are deployed in urban environments and their ecological impact. What do technological implementations offer in urban environments to make cities more inhabitable for urban dwellers that include non-human stakeholders which are native floral, possums, bees, birds and human stakeholders, in the scope this dissertation covers.

The progress on the development of environmentally sustainable cities has seen technological advances with a focus on sustainable energy interventions deployed in urban environments. This advancement of technological interventions has seen urban environments upgrade their efficiency and standards of how a city function (Sion, 2019). The two key methods around this approach of developing sustainable cities are to switch from using fossil fuel resources to a renewable source of energy and to reduce the consumption of energy (Kammen & Sunter, 2016). Both stakeholders stand to benefit from the reduction of using fossil fuels as resource, with less pollutants within cities leading to improved air quality.

Alternatives to using fossil fuel resources include but are not limited to solar energy, geothermal energy, wind energy, biomass energy. The advantages of utilising renewable energy sources is that they cannot be exhausted and can be reused repeatedly with zero or close to no emissions of greenhouse gases compared to fossil fuel sources (Panwar, Kaushik, & Kothari, 2011). The ecological risk of continuing to use fossil fuels as sources of energy is the impact towards climate change. Negative impacts that are directly and indirectly associated with using fossil fuels as a source for energy to power cities include the environmental pollution generated from the consumption of fossil fuels and the substantial resources required to extract fossil fuels. The impact to human health is also affected from continued use of fossil fuel as a consequence of exposure to pollution (Bos & Gupta, 2018).

02.1 Technological Implementations in Urban Environments

Utilising renewable sources of energy to power cities can enhance a city's resilience by reducing their dependency on using fossil fuels which are externally sourced outside of cities to produce energy, a position that is argued by (Kammen & Sunter, 2016). The challenge of integrating renewable energy sources within urban environments is restrained by the availability of spaces for deployment (Kammen & Sunter, 2016). Existing structures and established spaces in urban environments have been barriers to overcome when deploying new interventions.

Solar energy as a renewable energy source has become more prevalent. The technology has become a more capable alternative energy source to fossil fuel due to their technical advancements and economic progress in the market. Solar energy deployed in urban environments has the capability to add on to existing structure like buildings. Taller buildings offer a larger surface area where solar energy technology can be integrated onto a building's design, implementing solar panels on roof tops or facades to capture solar energy (Kammen & Sunter, 2016). This ability to integrate solar energy technology as a power source in an urban environment to overcome spatial limitations demonstrates solar energy technology as a suitable intervention deployed in urban environments.

Wind energy also shares similar challenges to overcome, installation being an area of concern with limited availability of space within urban

environments resulting in their low adoption. With less capabilities of deployment in urban environments compared to solar energy technology, wind energy has seen more limited implementation in urban environments.

From a data-driven approach, cities can reduce their consumption of energy by analysing new data provided from sensors. Sensors convert parameters from the physical environment into digital data where it can be interpreted by humans or computational applications. Sensors capture motion and activity then a system could respond according and adjust to the demand required from their city (Al Nuaimi, Al Neyadi, Mohamed, & Al-Jaroodi, 2015).

One such example of a data driven implementation is in a dynamic network city lighting installation, city managers can adjust the city's lighting usage accordingly to the level of activity sensors detect with real time data in specific spaces versus a city-wide approach where the lights are statically set to hours of operation. Reducing the consumption of energy by increasing the efficiency of the city's lighting installation to an as needed basis (Philips, n.d.). Sensors exclusively work to serve human stakeholders to address economical concerns. The sensors are bias they solely detect human activity, leaving non-human stakeholder unable to take advantage of this technological implementation. The technological implementations advancements and implementations in urban environments have demonstrated the capability of the technology

as alternatives to fossil fuels and reducing the consumption of energy. Although progress in moving towards cities being more sustainable and more liveable, it has exclusively just focused on making it better for human inhabitants of urban environments. While the technological implementations have been a positive trend in terms of reducing carbon emissions and reducing usage of resources, there has been a shortcoming of consideration on how these technological implementations have impacted the natural environment as a whole.

According to Foth and Caldwell (2018), strategies that focus solely on energy efficiency are not enough to combat climate change as a whole. LED lighting it has seen an increase of utilisation due to its energy efficient performance has resulted around the world an increase of artificial light pollution. The negative impact of artificial lighting on the natural environment has affected wildlife like baby sea turtles mistaking the artificial lights as the moon when they hatch, the consequence of mistaking the artificial light for the moon light that is reflected off the ocean's surface is they head in the wrong direction, away from the ocean instead of towards the ocean (Witherrington & Martin, 2000).

An opportunity is presented here to implement sustainable interventions where humans are not sole the beneficiaries of technological implementations but also including non-humans as beneficiaries of such technological interventions.

02.2 Green Spaces in Urban Environments

In this section of the literature review assesses the role and services greens spaces within urban environments.

Alongside technological implementations, another strategy cities can utilise to reduce their carbon footprint is by implementing carbon sinks within cities. Carbon sinks are natural or artificial reservoirs that absorb more carbon than they produce (Ocean & Climate Platform, 2016). One example of a carbon sink in cities are urban green spaces like parks. Parks in urban environments are able to supply a range of services to cities that include aiding in regulating the urban climate. The technique of using vegetation to cool buildings instead of using technological interventions, therefore reducing the consumption of energy by providing shade and improving the circulation of air. Utilisation of urban parks can help with reducing air pollutants directly, with research demonstrated they can filter on average 85% of air pollution (Haq, 2011).

Green spaces also serve another purpose as an important asset for the quality of life in urban environments like providing social and psychological benefits to urban dwellers in cities (Chiesura, 2004). Parks serve as a place for wellbeing and recreation for urban dwellers, using parks as a space to relax and socialise. Parks act as open spaces for human inhabitants of all groups and ages to make use of for recreation, contributing to a healthy and active lifestyle (Haq, 2011). When people are out in parks it also results

in less energy consumption as they are not home, promoting urban dwellers to participate in outdoor activities. The utilisation of outdoor spaces by people is presented in a study in Helsinki, Finland where 97% of city residents took part in some form of recreation outdoors throughout the year. 50% of people would take part in outdoor activities every day or every second day (Haq, 2011). The level of stress decreased rapidly of people with exposure to the natural environment compared to the people that had exposure to the urban environment, their stress level remained high (Haq, 2011).

Urban parks also play an importance role not just catering to the needs of humans within urban environments but also non-humans that are found within cities. Currently the design approach of cities as urban environments is segregated from the natural environment. According to Dooren and Rose (2012, p. 16) describe the state of living conditions non-humans within urban environments “They have lived in cities on our terms, or not at all, and while cities have offered new niches and foods, they have also offered new perils”. With the progress of urbanised areas, it has reduced habitat opportunities for non-humans making it more difficult for them to find a nesting ground and food sources. Non-human entities can take advantage of green spaces within cities if they are designed appropriately to support a biosystem (Haq, 2011). A green space that has been designed to support non-humans can provide a space to make up for the loss of habitat for species affected by changes in land use such as urbanisation. Brenneisen

argues for green spaces on a smaller scale can be used in urban environments as a potential tool for preserving and restoring biodiversity that may have been disrupted as a result of urbanisation (Brenneisen, 2006).

The barrier to integrate more green spaces such as parks is how to overcome the special limitations in established urban environments. A deterrent of people using parks is the quality of the space, parks in disrepair are also perceived as unsafe spaces for people to use (Lee & Maheswaran, 2011). Maintenance of green spaces is a crucial factor for green spaces to thrive in urban environments and prolonged use. Haq (2011) argues for the usefulness of green space to maintain the ecological aspects of a sustainable urban environment, emphasising the importance of using plant species that have adapted to the local environmental conditions being critical to a successful green space that is self-sufficient and sustainable with lost maintenance costs.



02.3 Reclaiming Spaces in Urban Environments

Tactical Urbanism

In this section of the literature review investigates what tactical urbanism is and how this movement is utilised by both top-down stakeholders who are authoritative organisations and bottom-up stakeholders who are community groups, citizen activists and individual organisations (Lydon & Garcia, 2015).

A bottom-up approach known as tactical urbanism is a short-term low-cost method utilised by government, private, citizen groups and individuals within urban environments making use of an open and iterative development processes. (Lydon & Garcia, 2015). Tactical urbanism has challenged the authority over public spaces within urban environments, which is conventionally a top-down approach driven by government authorities. Conventional top-down approaches require formal planning processes to account for all variables when implementing interventions in urban environments for its citizens. The conventional top-down approach is a process slow due to the rigid nature of planning institutions and disconnection from the community it aims to serve (Silva, 2016).

In a top-down approach, citizens would participate in urban planning sessions delivered by top-down stakeholders in the form of townhalls, a communal gathering of citizens and city representatives. Whereas tactical urbanism a bottom-up approach is a contrast to conventional top-down approach and seeks to address the shortcoming of top-down approaches. The issue with utilising townhalls as

a method to engage a dialogue between the two stakeholders is that citizens would have to go out of their way to attend a townhall limiting the potential scope of citizens (Lydon & Garcia, 2015). Top-down stakeholders could instead use tactical urbanism approaches to deploy interventions into urban spaces people already spend time during the day, bringing the townhall to citizens. By bringing a form of dialogue engagement to citizens can be involved in the process of urban planning strategies expanding the scope of available citizens to participate (Lydon & Garcia, 2015).

Tactical urbanism invites new dialogue between city authority and city citizens. A strength of tactical urbanism approaches is the ability to act on opportunities, meeting new demands required from citizens within urban spaces (Silva, 2016). Often these opportunities are identified as underused spaces, tactical urbanism responds to wasted spaces to act on whereas planning institutions respond to malfunctions. The movement has seen tactical urbanism as a nimble and agile responses to reclaim and repurpose urban environments for urban dwellers, treating urban spaces as dynamic and ever changing. (Silva, 2016) Unlike conventional top-down approaches tactical urbanism does not propose a one size fits all solution instead is specific and flexible in its approach to urban planning (Lydon & Garcia, 2015).

Lydon and Garcia (2015) identify three common applications for tactical urbanism.

- Can be utilised by citizens to bypass the conventional bureaucratic processes as a way to protest, to visualise the possibility of change.
- An engagement tool for top-down stakeholders to increase the scope of public involvement throughout the design process.
- A tool to act as a test pilot used by top-down stakeholders to evaluate projects before investing in them as long-term investments.

02.3 Reclaiming Spaces in Urban Environments

Bike Lanes

An activists group known as the 'Reasonably Polite Seattleites' sought to present an easy and cost-effective solution of making bike lanes safer to the city of Seattle, United States of America. The activist group used \$350 worth of reflective pylons that were deployed converting a bike lane into a safety bike lane. To emphasise their politeness the group made it easily removable by attaching the pylons to adhesive tags. The city responded with a polite email in return thanking the activist group for their statement and apologized for removal of the pylons (Fucoloro, 2013). This urbanism tactic aligns with the first application where citizens bypassed the city system to demonstrate the ease of making bike lanes safer. While not used as a test pilot by top-down stakeholders, the activists group bring forth value the reflective pylons bought to bike lanes.



Figure 1 Safety Bike Lanes (Fucoloro, 2013)

Guerrilla Gardens

This urbanism tactic is a direct response to raise awareness of neglected spots through unauthorised gardening initiatives (Douglas, 2014). Guerrilla gardeners aim to bring attention to neglected spots by beautifying them, cultivating land all without permission. Neglected spaces might include road medians or vacant lots. Turning neglected spots into spaces for the community to take part in, fostering social engagements. This urbanism tactic also operated a grey area of the law, while the act of gardening is legal it was on particular land that made it illegal. Guerrilla gardening initiatives sought to reclaim public spaces that were left neglected by the city bringing a new purpose to the space.

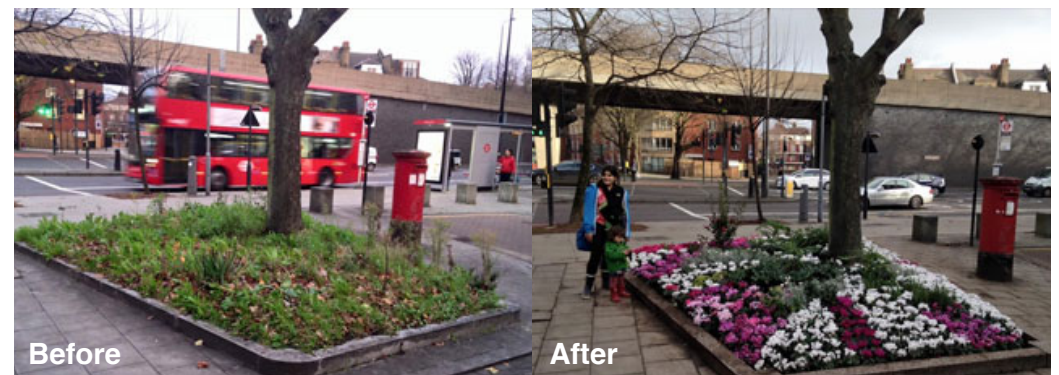


Figure 2 Guerrilla Garden (GuerrillaGardening.org, n.d.)

02.3 Reclaiming Spaces in Urban Environments

Park(ing) Day to Parklets

Currently green spaces within urban environments are regulated by local authorities (Haq, 2011) a top down approach where citizens that inhabit within urban environments have little to no voice of how green spaces are used. The lack of participation of citizens is constricted due to the current method of dialogue of stakeholders that takes place in townhalls. As identified in earlier in this literature review section of the dissertation is the challenge of deploying interventions due to the limited availability of spaces in urban environments. A guerrilla urbanism tactic known as 'Park(ing) Day' has changed the perception of how people perceive what public spaces could be. Park(ing) Day now a global event started as 'Par(king) Action' in November 2005 when Rebar an activist organisation paid for a two-hour parking space in San Francisco and converted the space with a bench, a tree and with sod creating the first Parklet. The action carried out by Rebar sought to raise awareness around the need for access to quality public spaces. This urbanism tactic takes advantage of existing spaces such as car parking spaces and converts them into a different space that has been repurposed for another use instead of a car parking space (Thorpe, 2016).

This bottom up approach has empowered citizens within urban environments to engage in how spaces could be used. Park(ing) Day has evolved into Parklets that are more formalised and more permanent installations within urban environments. The redistribution of roles and changing demands are challenging the current arrangements of governance over public spaces. Parklets have provided new opportunities within urban environments to reconnect with the environment and each other (Littke, 2016). Blurring the lines of participatory planning and civic engagement between government and citizens as a result from the urbanism tactic known as Park(ing) Day (Davidson, 2013). The city of San Francisco developed a program called 'pavement2park' to recognise and formalise parklets deployed in urban environments.



Figure 3 Rebar's setup in San Francisco, 2005 (Thrope, 2016)

The redistribution of roles and changing demands are challenging the current arrangements of governance over public spaces. Parklets have provided new opportunities within urban environments to reconnect with the environment and each other (Littke, 2016). Blurring the lines of participatory planning and civic engagement between government and citizens as a result from the urbanism tactic known as Park(ing) Day (Davidson, 2013).

02.3 Reclaiming Spaces in Urban Environments



Figure 4 Parklet in K Street Northwest in Washington D.C (Pfleger, 2015)

As another tactical urbanism intervention, Parklets present a cheap and effective strategy to introduce more public spaces in urban environments to keep up with the demands that public funds cannot meet (Institute of Transportation Engineers, 2013) (Littke, 2016). Parklets are encouraged to include green vegetation within their installation to reflect the characteristics as parks in urban environments. Mentioned earlier about the role and services green spaces in urban environments provide are a multi-purpose. Littke (2016, p. 173) expresses the current state of the green vegetation used in Parklets as “...decorative, cosmetic features—not contributing to climate mitigation nor providing multiple ecosystem services.” At present, parklets serve as an extension of public spaces for humans to use, a place for socialising and relaxing. Parks also serve as an ecological tool whereas parklets lack this capability to preserve or promote an ecosystem in an urban environment.



Figure 5 Parklet in K Street Northwest in Washington D.C (Pfleger, 2015)

02.4 Existing Smart Urban Furniture



Figure 6 PowerMe™ - Smart Bench (Street Furniture Australia, 2018)

Name

PowerMe™

Designed by

Street Furniture Australia

Features

Form factor of a street bench. Capability to charge mobile devices via a wireless pad or using ports available. Includes sensors to provide asset managers how often it is being used. WiFi capability for users within the vicinity of the smart bench.

Ecological considerations

This solution offers a modulator component within its design to enable assets managers the ability to upgrade technological components, replacing a component with a more current technologies rather than making the whole unit obsolete as technology advances. This solution has no capability to operate with an internal power source and is required to connect to an external power source like the main power grid. There is no option available for this solution to use renewable energy, unless this solution is connected to a power grid that utilises renewable energy sources.

02.4 Existing Smart Urban Furniture



Figure 7 IntelligentCity – Outdoor Lighting (Philips, n.d.)

Name

IntelligentCity – Outdoor Lighting

Designed by

Philips

Features

Form factor of outdoor streetlights setup up as a network of lights. Sensors are integrated into the lights to monitor activity and provide real-time data for city managers to adjust the demand accordingly reducing or increasing the output of lights. The other use for the sensor they can be autonomous and automatically adjust without human action.

Ecological considerations

This solution offers a modulation component within its design to enable assets managers the ability to upgrade technological components, replacing a component with a more current technologies rather than making the whole unit obsolete as technology advances. This solution has no capability to operate with an internal power source and is required to connect to an external power source like the main power grid. There is no option available for this solution to use renewable energy, unless this solution is connected to a power grid that utilises renewable energy sources.

02.4 Existing Smart Urban Furniture



Figure 8 Smart Bench (Strawberry Energy, n.d.)

Name

Smart Bench

Designed by

Strawberry Energy

Features

Form factor of a street bench. This bench smart bench has the capability to use solar energy with its integrated solar panels on the top of the structure. The top structure serves to hold the solar panel in an elevated position to reduce potential obstruction from the sun. Some shelter is provided from the top structure of the smart bench to provide human users some shielding from the sun and rain. This smart bench also provides human users the capability to charge their mobile devices via a USB port, cables provided or a wireless pad. Sensors integrated in this smart bench integrated monitor air quality, humidity, temperature, noise level and pressure. The installation process is relatively easy compared to other street furniture as does not require a connection to the main power grid to power its features on board.

Ecological considerations

This solution offers a modulation component within its design The integration of a solar panel enables this urban furniture to take advantage of a renewable energy source. Due to its ease of the installation of this smart bench it is easily relocatable to move another location so that can be utilised in areas with higher activity, then going to waste in an area with less activity.

02.4 Existing Smart Urban Furniture



Figure 9 Solar Bench (Croatia Week, 2016)

Name

Solar Bench

Designed by

Universal Industries

Features

This urban furniture is deployed as a bench. The solar bench includes integrated sensors that monitor air temperature, pressure, humidity and UV levels. This bench has the capability to charge mobile devices. The bench takes advantage of the sun as a renewable energy source with its solar panels. Lighting capabilities are also integrated within this bench.

Ecological considerations

The lights are set based on a scheduled time rather than using sensors to activate when needed. Using energy may not be as efficient as it could. The artificial lighting pollution is somewhat addressed as the light is more localised and contextual rather than a high structure to provide a larger light coverage. However, the bench is powered by solar energy to mitigate the impact on the environment as a result of the inefficient power usage.

02.4 Existing Smart Urban Furniture

These designs showcase some of the strategies being carried out in urban environments. The common theme across these designs is the approach of enhancing existing forms of urban street furniture and adding features to improve upon them. Another common theme that also applies across all designs presented is the lack of consideration for non-human users. This recent trend of making urban furniture 'smart' is an opportunity to also involve non-human users as part of the approach of designing smart urban furniture.

02.5 Gap

The opportunity identified in existing literature is an approach to incorporate the strategies discussed in the literature review. The strategies discussed include technological implementations and green spaces within urban environments by reclaiming spaces to serve both non-human and human stakeholders.

Enhancing the liveability of cities and promoting the co-existence of non-human and human stakeholders in urban environments. This dissertation seeks to also address the shortcomings of current approaches and design interventions which are human-centric to also cater for non-human. Building on Parklets as an approach to integrate the ideas of promoting a co-existing space for both stakeholders to overcome spatial limitations in urban environments.

A challenge that has been identified for the deployment of intervention in urban spaces has been the limited availability of space. To address this issue of limited spaces in the urban environment, the technique of reclaiming spaces has been recognised as a method to deploy design interventions by repurposing existing public spaces. Green spaces as discussed earlier in the literature review demonstrate the benefits for both non-human and human stakeholders can take advantage of in urban environments. The technological implementations presented have also lacked the consideration for potential non-human users. This research attempts to incorporate and adapt existing technology as suitable technological interventions for non-human stakeholders.

The next section of this research will discuss the approach of building on the knowledge presented in the literature review.

03.0

Methodology

Research Approach

The objective for this research dissertation is to investigate the approach of more-than-human design as a means of creating a space in urban environments that promotes the co-existence of non-human and human stakeholders. As previously discussed in the literature review, the three significant areas of knowledge this research is informed by are (1) Technological Implementations in Urban Environments; (2) Green Spaces in Urban Environments; and (3) Reclamation of Urban Spaces. This research utilises qualitative data collection methods as the primary technique for collecting research data in order to evaluate an initial design concept and to inform the next design concept iteration.

Research Aim

To design smart urban furniture with non-human and human stakeholders to promote a co-existing space.

Research Methodology

This research seeks to contribute new knowledge discussed in the literature review section by evaluating potential strategies integrated together to design an artefact that promotes a co-existing space for non-human and human stakeholders within urban environments. The methodology selected for this research was Participatory Action Research to involve a range of participants in the design process. The research design incorporated a range of participatory design methods to facilitate a collaborative and interactive approach for this research.

Research Questions

Research Question 1 (RQ1) How can smart urban furniture be designed for non-human and human stakeholders to reclaim urban spaces and create greener co-existing spaces in urban environments?

The intention of this question is to explore how urban spaces can be reclaimed to create green co-existing spaces for both non-human and human stakeholders.

Research Question 2 (RQ2) How can participatory methods contribute towards creating a collaborative design approach that involves non-human and human stakeholders?

This question examines the opportunities participatory methods can provide in order to reach beyond traditional human-centred design and towards a collaborative more-than-human design approach.

Research Methodology

This research seeks to contribute new knowledge discussed in the literature review section by evaluating potential strategies integrated together to design an artefact that promotes a co-existing space for non-human and human stakeholders within urban environments. The methodology selected for this research was Participatory Action Research to involve a range of participants in the design process. The research design incorporated a range of participatory design methods to facilitate a collaborative and interactive approach for this research.

03.1 Participatory Action Research

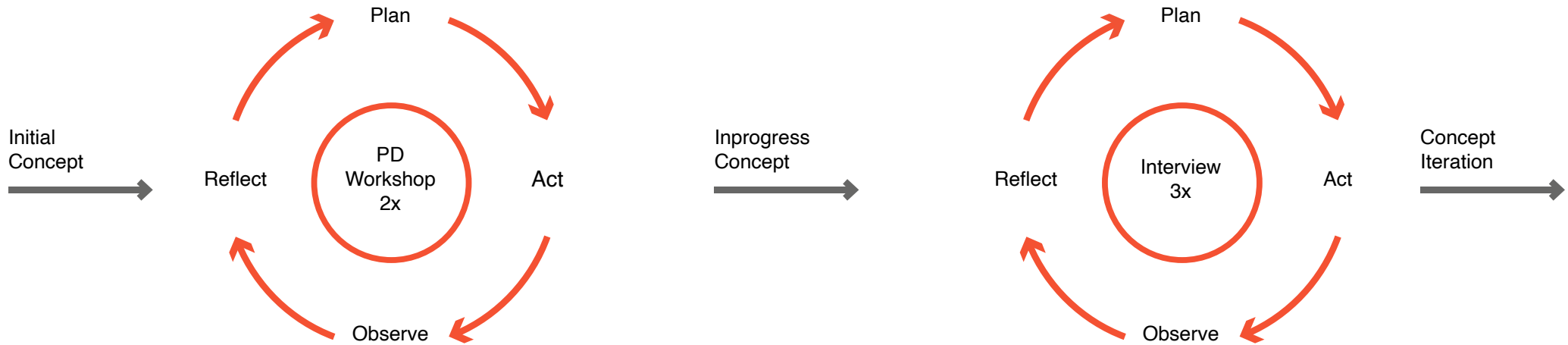


Figure 10 Participatory Action Research Cycle

This methodology is qualitative research that incorporates techniques of observing, documenting, analysis and identifying patterns (MacDonald, 2012). Considered a subset of action research, this methodology aims to generate practical knowledge through a process. The process involved in action research is a systematic collection of data, then interpreting and analysing so that action can be taken to create change (MacDonald, 2012). Participatory action research responds to the needs, circumstances and particulars of a practical situation as a collaborative process through discussion as a collective and self-reflecting of the research. By bringing participants together and enabling them to bring in their own social and educational practices into the process from the start of the initial design. In participatory action research individuals involved are active participants rather than passive contributors in the pursuit of new knowledge to inform the next direction of the design process (MacDonald, 2012) (Chevealier & Buckles, 2019).

The distinct trait that participatory action research differs from other conventional research, is acquiring knowledge for the purpose to enable action. This action achieved is through a reflective cycle from a collection of data and analysis to inform the next direction of the research (Fran Baum, Macdougall, & Smith, 2006). The outcome of this action goes through analysis from participants involved again and is further researched with an iterative reflective cycle refer to Figure 10.

Participatory Action Research serves as a democratic methodology, enabling the participation of all people to partake in the research. This decentralised research methodology shifts away from traditional research paradigms that involve external experts solely rather than also making use of members from within the community (Mordock & Krasny, 2001). By making members of the community this recognises them as a partner alongside the researcher. Having a participant(s) as partners in the design process distributes the ownership of the research across participants involved instead of solely on the research.

03.2 Persona Design

One of the challenges experienced during this research was the involvement and representation of non-human stakeholders. This is limited by the fact that non-human stakeholders can't physically be involved in the design process, but rather represented by a proxy stakeholder who speaks on behalf to voice their needs, wants and aspirations.

Following the work of (Frawley & Dyson, 2014) where they developed non-human personas to bridge the gap of understanding another stakeholder in this research. Non-human stakeholder personas were produced to provide a grounded human perspective for participants. Secondary data of existing research literature of possums served as the basis for the construction of possum personas and alongside the possum personas, a human persona was also constructed to compliment the possum persona and also provide another perspective of the interactions humans experience when co-existing in a shared space with possums. The non-human personas served as a representation to amplify the agency of the non-human stakeholders absent from the participatory design workshop (Tehseen & Brigstocke, 2018).

03.3 Participatory Design and Co-Design

An important aspect of participatory design is its inclusive nature to involve a range of individuals as participants. This inclusiveness is due to the ability participatory design has of empowering individuals with accessible tools to be part of the dialogue in the design process. Another key role participatory design has, is expanding the knowledge base of the research from the contribution from participants, adding new insight, skills and an expansion of new potential networking connections by fostering collaboration (Mayoux & Chambers, 2005). With accessible tools to participant it also lowers the barrier to overcome in order to participate.

Scientific mainstream research methods have behaved towards non-humans like animals as passive objects within the research (Tehseen & Brigstocke, 2018). Through participatory design methods, this research attempts to integrate non-human stakeholders to the equivalent stature of human stakeholders. The successful outcome of a participatory design method is essentially connected to the different voices that have contributed to the design of the research (Bratteteig & Wagner, 2016). For the purpose of this research participatory design methods were used to involve participants' knowledge to contribute to research. The diversity of disciplines was important to expand the knowledge base of this research. The makeup of participants for this research included individuals with a connection to non-human stakeholder like possums. Participants range of background expertise which included architecture, interaction design, computer science, material engineering, urban informatics, environmental management and fellow MIDEA Students.

03.4 Research Limitations

A communicative limitation between the two stakeholders involved in this research is a challenge within this research dissertation is the involvement of non-human stakeholders. While it would be ideal to have an actual possum or other non-human stakeholders as a participant in the design process, translating their language of communication to a form which humans can also understand is difficult to say the least.

An environmental limitation is adapting participatory design workshops and methods involved to an online environment. The challenge is maintaining methods that are engaging and encourages creative ideas from participants in an online environment. Moving the participatory design workshops to an online environment to accommodate the current conditions of COVID-19. Utilising selected activities that would be suitable methods in the transition and retain the same applications as they would in a physical real-world environment when carried out on an online environment. Participatory design activities will also retain effectiveness in a limited time window as well to accommodate the one-hour length workshops. One strategy to use the time efficiently in the participatory design workshops by reducing the amount of preparation time required from participants. Another time requirement of participatory action research the commitment required from participants to continue to be involved throughout the design process (MacDonald, 2012). One strategy to assist with the commitment of participants is to have additional

opportunities for participants to contribute if they are unable to participate in a group participatory design workshop. Catchup interviews with participants could serve as an alternative method to maintain participants up to date with the current progress of the research.

However, the shift to an online environment did widen the scope of available participants that might not have been possible in a real-world environment. As participatory design workshops were no longer restricted to one physical location, resulting in one less factor to worry about when considering the availability of participants since they were no longer required to be present at a specific time and location to participate in a participatory design workshop.

Linda and Robert (2005) discuss the difficulty when synthesising rich and various data collected from participatory methods without distortion. Due to the complexity of reality partly and the balance of influence the facilitator has onto the workshop, keeping the workshop on task within the scope of the research. Facilitators will also have to consider when to enable and interrupt participants when they are contributing their own perspectives which may be conflicting. The concern with participants sharing their insights without moderation, there is the potential of deviating the course of the workshop. As discussed by Tone and Ina (2016) asserted the importance of designers respecting participants' contributions in participatory design methods as part of the design process, even if

designers disagreed with them. The representation of the research will also have potential trade-offs in the documentation between maintaining clarity and the omission of details.

Tone and Ina (2016) also discuss a concern where the design team may have to take a side between the stakeholders by supporting the interests of one stakeholder over the other(s). This decision may be due to the design team supporting the interests of a stakeholder that is more vulnerable compared to the other and making a designed compromise that may directly affect the other stakeholder(s).

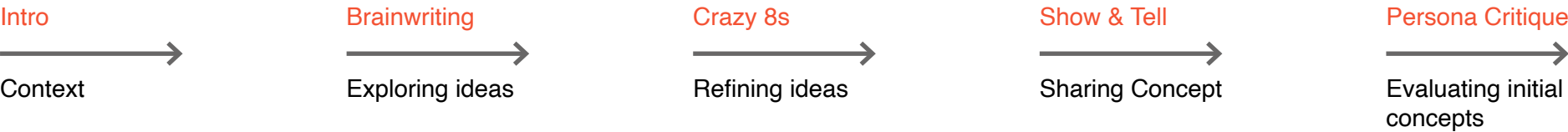
03.5 Research Methods

In this section of the methodology outlines the methods selected and how they have been applied. The methods below have been utilised to fit within the characteristics of participatory action research and participatory design as discussed earlier in the research methodology section.

Participatory Design Workshops - 2 workshops

The first point of the design process is the participatory design workshops when ideas and initial concepts are externalised from the researcher to others. Involving participants in the design process to inform the next iteration on the initial design concept based on initial literature review.

The sequence of the participatory design workshops is presented below.



Make up of participants

- Architects
- Computer Science
- Interaction Designers
- Material Engineer
- Urban Infomatics
- MIDEA Students
- Environmental Management

03.5 Research Methods

Participatory Design Workshops - 2 workshops

The agenda for participatory workshops involved:

Introduction	to the area of research to provide participants context and scope of the research area and as a foundation to build onto the initial design concepts that have been presented. Initial design concepts served as a representation of the current stage of the research and stimulate discussion to evaluate the suitability of the initial concept and provide critical feedback to inform the next design concept iteration.
Brainwriting	<p>served as an exercise to generate a vast number of ideas within a limited time frame. Promoting and encouraging quick ideas so that were not withheld by participants because of their unpolished state and embracing the range and exploration of ideas. Participants are working simultaneously during this method providing opportunities for timid participants to contribute without being hindered by more expressive participants dominating the dialogue (Litcanu, Prostean, Oros, & Mnerie, 2015).</p> <p>Brainwriting does not require a lot of time for preparation due to the simplicity of the method. This method also runs at a high pace, with participants given two minutes at the first round to develop their three ideas. In the second round participants move onto the other participants section to build on to their three ideas only this time with forty seconds for every round after the first. Ending when participants have cycled through everyone else’s section.</p>
Crazy 8s	provided an opportunity for participants to build on to a selected idea from the brain writing activity. The first round in this activity involves participants generating 8 ideas these ideas could be a sketch drawing or a short sentence about a certain idea also within a limited amount of time. Participants were given forty seconds for each idea, after the eighth idea
Show & Tell	was where participants shared the outcome of the crazy 8s activity, discussing the focus of their concept and what issues their concept was aiming to address.
Persona Critique	an activity to contribute feedback that is from the perspective of stakeholders in the scope of this research dissertation. A persona provided a digestible format for participants to familiarise themselves with the stakeholders this initial design concept has been designed to cater to. Providing critique on the initial concept design, of what participants thought from the perspective of the personas on what they might agree or disagree with design decisions of the initial concepts (Frawley & Dyson, 2014).

03.5 Research Methods

Questionnaires - 5 responses

The questionnaires were additional insights from participants after the participatory workshops. Providing an additional point to contribute further if participants had available time after the participatory workshops.

Interviews - 3 interviewees

Post participatory workshop interviews were conducted to gauge the current direction of the design concept iteration with a semi-structured interview. The interview included revisiting the initial concepts and presenting the current progress and direction of the design iteration for critique.

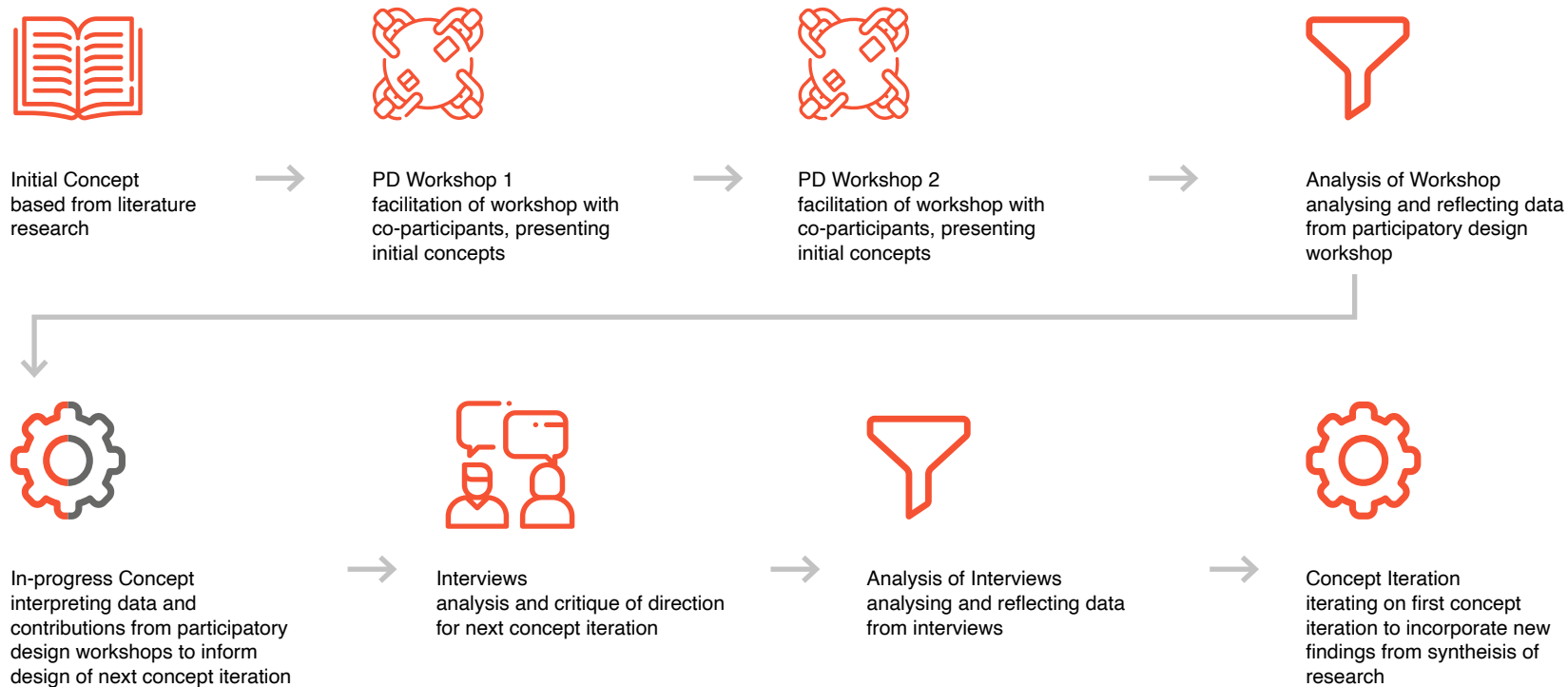
03.6 Data Analysis and Interpretation

Data from the various research mentioned above were transcribed if required, from an audio format into text. The data collected through the use of research methods mentioned above were interpreted using thematic analysis. Analysing the research data from a bottom-up approach to identify and generate codes from emerging patterns to then grouping similar codes together to form an overarching theme (Braun & Clarke, 2006). Codes generated from the data are the smallest form of analysis to encapsulate an interesting detail that may be significant later in the research. Patterns emerge from relevant and similar codes reoccurring that form the building blocks of themes. Themes enable a framework for organising and documenting the researcher's analysis of the data (Clarke & Braun, 2017).

The flexibility of applications thematic analysis has across a range of formats makes it an accessible and systematic method for interpreting qualitative data to meaning generation. The applicableness of thematic analysis as a method to interpret research data across a range of formats makes it a suitable process of analysis and interpretation for this research. The research methods discussed earlier in this section will produce data in different formats and will require a flexible method for data analysis.

03.7 Research Process

The diverse range of design methods will be utilised for this research to investigate a more-than-human design for smart urban furniture. With participatory action research as the research methodology and the use of participatory design methods will provide a rich range of qualitative responses from participants. To make sense of the research data, a thematic analysis of the data collected from the participatory methods will be carried out to interpret the data. Once the data has been analysed the themes generated from the thematic analysis will inform the direction of the next design iteration.



04.0

Studies & Findings

This section of the research dissertation will discuss the results and findings of the participatory design methods carried out as outlined in the methodology section. This section will specifically discuss: (1) contributions from participants during the two participatory design workshops, post-experience surveys and interviews conducted; (2) present the identified themes that emerged during the workshop activities; and (3) outline how these contributions informed the final design solution.

04.1 Identification of Stakeholders

This section of the studies will discuss how the stakeholders were identified and selected to establish a design brief as a response to the research questions. The goal of the design concept is to cultivate a co-existing space for non-human and human stakeholders. This research changes the rhetoric of human-centric design approaches to placing non-human stakeholders alongside human stakeholders in the design process. A response to conventional design approaches where it has been human-centric, this research attempts to shift away from this current design paradigm.

Human Stakeholders



Figure 11 Emma the Inner City Dweller



Figure 12 Adrian the Proud Homeowner

Non-Human Stakeholders



Figure 13 Beans the Possum



Figure 14 Florence the Native Flora



Figure 15 Lorraine the Lorikeet

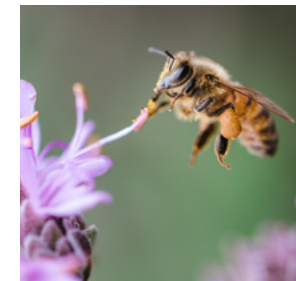


Figure 16 Buzzy the Bee

04.2 Non-human Stakeholders

Identified and selected was the ring tail possum and brushtail possum as the first non-human stakeholder. The increase and progress of urban development have displaced ringtail and brushtail possums due to the loss of natural habitation. Current human interventions to aid in restoring habitats for possums have been through the use of nesting boxes installed onto trees (Goldingay, Rueegger, Grimson, & Taylor, 2015). The nesting boxes are a strategy to compensate for the loss of certain trees due to changes in land use. Certain trees that have cavities or also known as hollows that are required to provide habitat opportunities for possums. However, these interventions are rarely adopted by local communities due to the perception of possums being a pest (Hill, Carbery, & Deane, 2007). The issues human stakeholders encounter involves possums causing damage to property from nesting in rooftop cavities and causing sleeping disturbances. Due to protections placed on possums as a conservation measure, residents are unable to take measures into their own hands. This leaves residents in a situation where they are required to call for external assistance from wildlife management agencies.

There is also an economic opportunity to alleviate wildlife management agencies that receive a number of requests each year to assist with the removal of possums from the property. By transitioning the role of wildlife management agencies to carry out preventative operations rather than reactionary operations. Wildlife management agencies are tasked with balancing

the possum nuisance in a humane whilst also safeguarding the future of the possum population. Relocation a strategy that has been proven unsuccessful through post-release monitoring. Studies from post-release monitoring found the majority of possums died from predators like foxes and a failure to establish a territory for themselves due to competition from other territorial brush tail possums. The relocation strategy has since been removed and is replaced by a policy that favours co-living with possums instead. Cases of illegal relocation from affected residents are frequently reported implying the failure of wildlife management agencies delivering an effective solution between the conflict of humans and possums (Hill et al., 2007).

The first approach considered in this research was creating a design artefact that possums would be attracted to and take advantage of. Providing resources and a nesting home would be a focus for the initial approach to design an artefact that possums can make use of in urban environments. The inclusion of native flora to serve as a food source for possums and pollination opportunities. Native flora has evolved and adapted to the current climate conditions reducing the need for intensive gardening maintenance over time to sustain them. Once native flora are established they help return the area as a healthy eco-system by attracting a range of fauna, enhancing the biodiversity. (Butler, Butler, & Orians, 2012).

The native flora selected to include in the design of this artefact are (North Sydney Council, n.d.) (Smith, 2004):

- Red Spider Flower - food source for possums, birds and pollination opportunity for bees
- Narrow-leaved Bottlebrush - food source for possums, birds and pollination opportunity for bees
- Old Mans Beard/Travellers Joy – a vigorous twiner to provide climbing opportunities for possums, source of food for birds and bees and pollination opportunities for bees.

Pollinators such as birds and bees will play a crucial role in this small-scale ecosystem in sustaining the lifecycle of native flora. 75% of our crop species benefit from the pollination of insect pollinators (Goulson, Nicholls, Botias, & Rotheray, 2015). Bees, one of the insect pollinators is experiencing more burdens as a consequence of the increased human activity. The reported decline of bees as a result of land use changes along with an increased usage of pesticides both contributing to the ongoing degradation of habitat and pollination opportunities. Managed and wild bees contribute up to 87% of the pollination for the world's flowering plants (Threlfall et al., 2015). The role bees play as an important pollinator also make them the most economically impactful if anything would happen to them.

04.3 Access to Green Spaces

In a study conducted in Sheffield, United Kingdom evaluated the accessibility of green spaces amongst 10,000 randomly selected addresses across the city (Barbosa et al., 2007). The findings presented in Table 1 include the agency’s recommendation of time and distance to access to green spaces. Green spaces were defined as “public parks, public gardens, cemeteries, gardens associated with public buildings, and all school playing fields” (Barbosa et al., 2007, p. 188). The findings in Table 2 outline the access to public parks, which reveals the drastic difference of access urban dwellers have to green spaces. This data set demonstrates the importance of increasing public green spaces in urban environments required to meet the recommendations of both agencies.

Table 1 Access to Green Spaces

Agency	Distance(m)	Time(min)	Households Met
English Nature	300	5	36.5%
European Environment	900	15	95.6%

Table 2 Access to Public Parks

Agency	Distance(m)	Time(min)	Households Met
English Nature	300	5	18%
European Environment	900	15	58%

04.4 Human Stakeholders

There are two human stakeholders which have been identified in this study, urban dwellers and property owners. A challenge cities face in highly dense urban areas is the lack of access to green spaces as presented in the findings above. To meet the growing urban population cities are going through a process of densification or expansion of urban environment. A consequence of urban development in densified urban areas has been the removal of green spaces. The loss of green spaces in developed countries has been documented and revealed a 5% decrease in both private and public green spaces (Haaland & van

den Bosch, 2015). As previously mentioned in the literature review green spaces provide a range of beneficial services for humans living in urban environments. This highlights an issue of spatial availability in cities for urban dwellers, a strategy discussed in the literature review is reclaiming spaces in urban environments by repurposing existing public spaces.

Discussed earlier in this section on possums co-existing with possums property owners co-existing with possums experience damage to property. Some issues property owners face

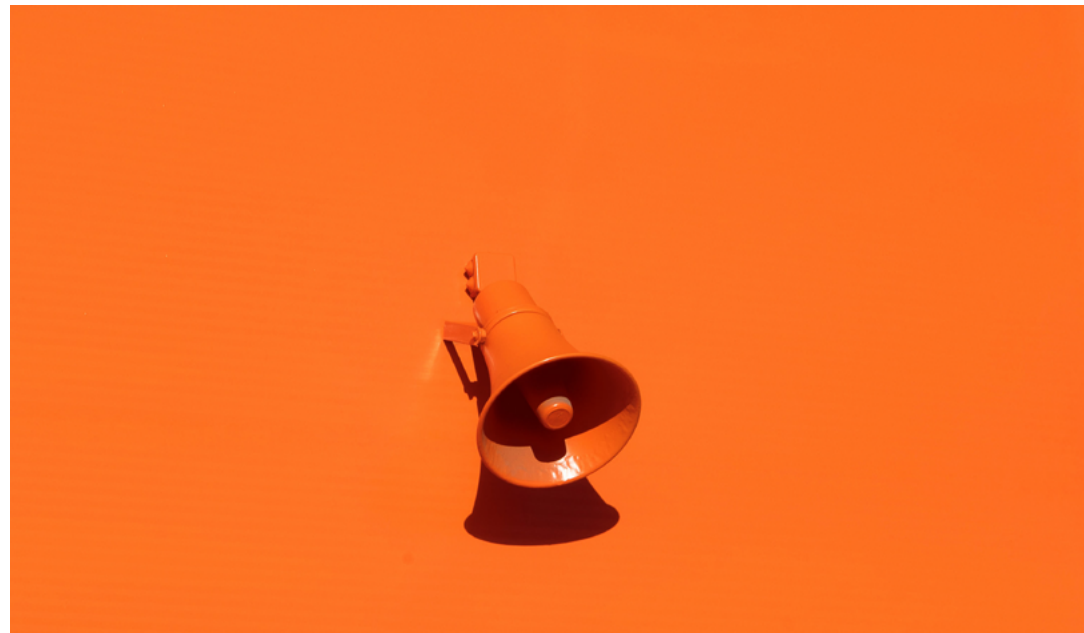
include gardens being ravaged, rooftops being broken into by possums as a nesting ground causing sleeping disturbances as possums are nocturnal. As possums have protection in place for conversation strategies it leaves property owners unable to take any action that directly impacts the possums. This present an opportunity to address the conflict between property owners and possums co-existing in urban environments. Implementing a design intervention in public spaces to encourage possums away from residential property, to serve as a habitat alternative in urban environments.

04.5 Implications

This study presents an opportunity to address the limited access to public green spaces for urban dwellers that include both non-human and human stakeholders. This dissertation, attempts to investigate the potential of reclaiming spaces as a strategy to increase green spaces in urban environments. Using Parklets as a foundation to build onto an intervention to address the issues faced by urban dwellers in an urban environment. The issues experienced by non-human stakeholders include reduced habitat opportunities, a decline in pollinators along with pollination opportunities and limited access to green spaces.

04.6 Persona Design

To communicate the background studies on the stakeholders in this project personas were created as an accessible format to provide participants with a perspective from the stakeholders involved. A digestible format for participants to learn about the stakeholders is important to conserve time in the participatory design workshops. By reducing the time taken up for providing participants with context so that the rest of the time can be used to facilitate participatory design methods. The approach to creating non-human persona and applications followed previous work from (Frawley & Dyson, 2014). Using the personas to represent the agency of the absence of the non-human stakeholder and using them in persona critiques to evaluate the initial design. However, in this research utilised existing research literature instead of conducting primary research on the animals to collect data to form the personas. Identifying the key insights and issues possums face to create a persona to condense all the findings into an accessible format for participants (Hill et al., 2007) (Smith, 2004).



04.6 Persona Design

Below is an example of identified key data creating the non-human personas from existing research literature. Creating a backstory to communicate the nocturnal lifecycle of possums. Providing a narrative of the issues and frustrations possum faces, such as being captured and relocated. Including the motivations of the possum and the potential motivators for the possum.

Lifestyle (nocturnal) Backstory	Beans the possum is usually up during the night while it is quieter and there is less going on around Beans. Compared to during the day when there is plenty of activity from other species, Beans prefers to sleep through the day.
Issues faced by persona	It's getting harder for Beans to find a home to rest as trees are being slowly replaced by concrete. Beans does his best to stay out the way of others as other possums are very protective of their established territory.
Motivations of the persona Potential Motivators (habitat) included	Beans usually prefers a place high above the ground away from other species that might harm him. The current alternative of a tree to call home is within rooftops of human structures, finding a small opening like a crack to make his way in rooftops. As Beans is most active at night, he disrupts sleeping humans and this causes humans to attempt to scare beans out of their roof or garden.
Frustrations the persona experiences	Sometimes Beans is captured by humans and is transported to a location away from where he usually scavenges for food and resides. Being held in an enclosure while Beans is transported and being displaced causes great stress to Beans.
Issues faced by persona Potential Motivators (food) included	Most of the time Beans can find food he is familiar with, consuming flora and insects around the in the area located in gardens or in the trees. Occasionally Beans encounters human food and eats it without knowing it may not be healthy for him; sometimes it makes him sick afterwards.



Beans the Possum

04.6 Persona Design



Emma the Inner City Urban Dweller

Emma is new to the city and relocated for her new job, living in a studio apartment relatively closer than she was previously. Under pressure to make an impression in her new role, she takes short breaks. With her short breaks, she is unable to walk to the nearby park to enjoy her break and walk back to the office in time.

After a long day of work, she retreats to her studio apartment by catching a congested train home at peak hour. Emma feeling homesick misses the open spaces of the forest she used to live by and hike before moving. However, Emma does not have the energy to run to the closest park after her day. She feels like there are not many available locations within the vicinity for her to escape confined spaces.

On the weekend when she does have the energy to run to the park. Emma likes to run with her phone listening to music and occasionally exploring the new area with maps navigating her. One weekend she is caught with her phone on low battery and decides to wait around for her phone to have a decent amount of charge than risk running with her phone on low battery.



Adrian The Proud Homeowner

As a homeowner, Adrian takes great pride in looking after his property mainly tending to his garden. Adrian owns a dog and loves and has a fondness for animals.

He does not mind when possums encroach on his garden and feeds on some of the plants as he has more of his exotic plants in a greenhouse. What severely impacts Adrian's attitude against possums is the damage they cause to his roof as he has to call someone to repair his roofing, costing Adrian money. Adrian is uncertain of the effectiveness of some preventative measures like sealing roof cavities to address his possum nuisances and does not think it is worth the investment. There are not any suitable trees in Adrian's garden to install nesting box for a possum.

The possum affects Adrian's sleep is when he is woken up at the middle of the night to attempt to encourage the possum to leave his roof alone. Laws prohibit Adrian from taking measures into his own hand like trying to capture the possum and relocated the possum elsewhere. Adrian instead has to call a wildlife management agency to capture and move the possum away from his home. This scenario leaves Adrian waiting for proper personnel to handle the possum requiring him to secure his dog to a location at night, so it does not harm the possum at night.

04.6 Persona Design



Florence the Native Flora

Florence is a community of native flora that likes to relax in the sun all day. This community wants to share the love to neighbouring gardens but struggle to attract any pollinators. This community of flora struggle to attract any flora as it is located in a heavy foot traffic area of humans walking by for work. Bees and birds are discouraged from making contact with this community of flora due to the presence of humans.



Loraine the Lorikeet

Loraine the Lorikeet was born and raised in the city of Sydney. It has become increasingly difficult for her to feed on native flora within urban environments. Loraine would love a regular location where she can feed and potentially create a nest for her future family.



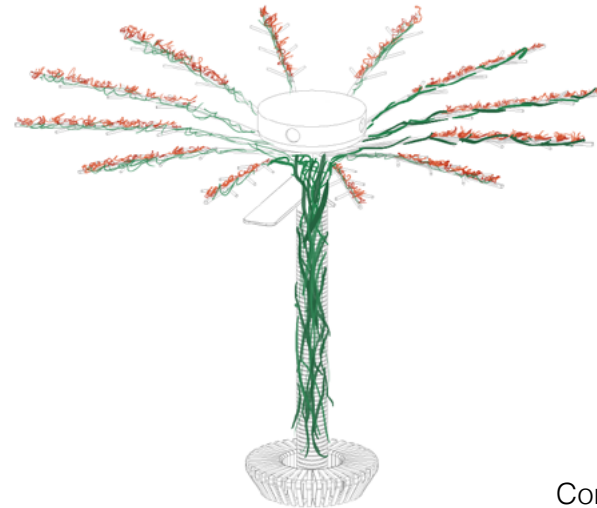
Buzzy the Bee

Buzzy the bee is an urban dweller. He loves to pollinate native Australian flora that has not been sprayed with nasty pesticides. Buzzy is looking for regular native flora to pollinate and to create honey to keep his queen happy.

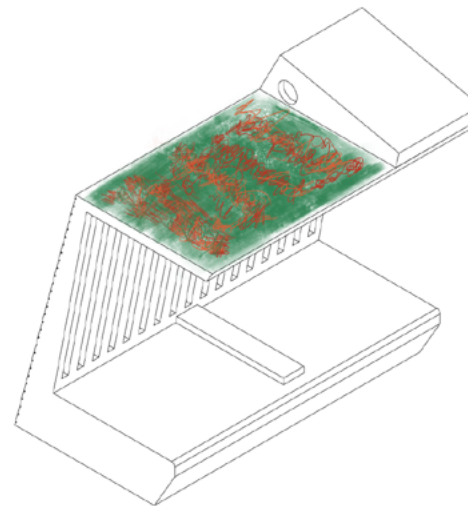
04.7 Initial Concepts

The initial concept design was informed by the knowledge acquired from the literature research. Features were implemented to create a design artefact to address the needs of both stakeholders. These initial design concepts attempt to fulfil a multi-purpose design throughout the day with distinct usage scenarios from day and night. Two initial concepts both taking on different form factors, BenchE more is of kin to existing bench urban furniture previously presented in the literature review. Whereas the other initial concept TreeE takes of the form of a streetlight and inspired by the super trees from the Gardens by the Bay in Singapore.

Both initial concepts provided a similar set of features, for possums included a nesting box to provide an alternative habitat and reduce the number of conflicts between possums and humans. Enticing possums with native plants as a source of food to make use of the nesting box integrated with the design of the parklet concepts shown instead of nesting in roof cavities causing damage to property and disturbing humans. For native plants, both initial concepts facilitated a platform to promote growth and pollination by positioning the native flora higher above the ground away from human activity that may hinder birds and bees from visiting the parklet. For human users, the parklets provided a space to rest and socialise and increased exposure to greenery. Technological implementation integrated for human users included lighting and capability to charge mobile devices wirelessly via a charging pad.



Concept **TreeE**



Concept **BenchE**

04.8 Participatory Design

Brainwriting and crazy 8s served as excellent tools to generate a range of ideas with brainwriting promoting the collaboration between participants in the participatory design workshop. The persona critiques generated further perspectives with the inclusion of non-human personas. Contributing additional areas to consider for the design of the parklet moving forward. One issue that was raised using the bird persona mentioned a potential conflict of interests involving the possible impact of wireless charging pads with birds. Since wireless chargers charge mobile devices through electromagnetic induction, the concern was around the further contribution of electromagnetic pollution in urban environments. As birds used the Earth's electromagnetic field as a compass for migration, the addition of electromagnetic pollution from potential sources such as wireless chargers could impact the interests of birds (Balmori, 2009).

*To view the raw data from the participatory design workshops refer to **A1 in the appendix***

04.9 Thematic Analysis

The research data that was included in the thematic analysis were from the following methods:

- Show and Tell
- Questionnaire
- Persona Critiques
- Interview

Excluded from the thematic analysis were brainwriting and crazy 8s activities. As the Show and Tell exercise from the participatory design workshops gave participants time to present and summarise their ideas generated throughout the previous two exercises to reduce repetition of data when interpreting the data through thematic analysis. The data was analysed from a bottom-up approach to create codes from reoccurring details. From the generations of the codes, themes were developed as the heading to organise groups of relevant codes together.

04.9 Thematic Analysis

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Below were the six themes and the number of references associated with each theme.

To view the data analysed and codes generated through thematic analysis refer to **A2 in the appendix**

19	20	29	26	14	10
Material	Product Lifecycle	Interaction	Safety	Information	Waste Management

With the formation of themes, it provided an overview of the research data collected, highlighting the key areas that the next design iteration to focus on to address.

04.10 Inprogress Concept Iteration

The three interviews served to provide critique on the current progress and direction of the next design iteration. The interviews included a recap of the initial concepts and an open session for critique from a general view. A hand sketch of the direction was used to present how the themes have directed the next design iteration. The feedback provided were in line with the themes with references concerning the material, product lifecycle, interaction and safety aspects of the current design.

To view hand sketch refer to **A2 in the appendix**
To view interview transcripts refer to **A2 in the appendix**

04.11 Final Concept Iteration

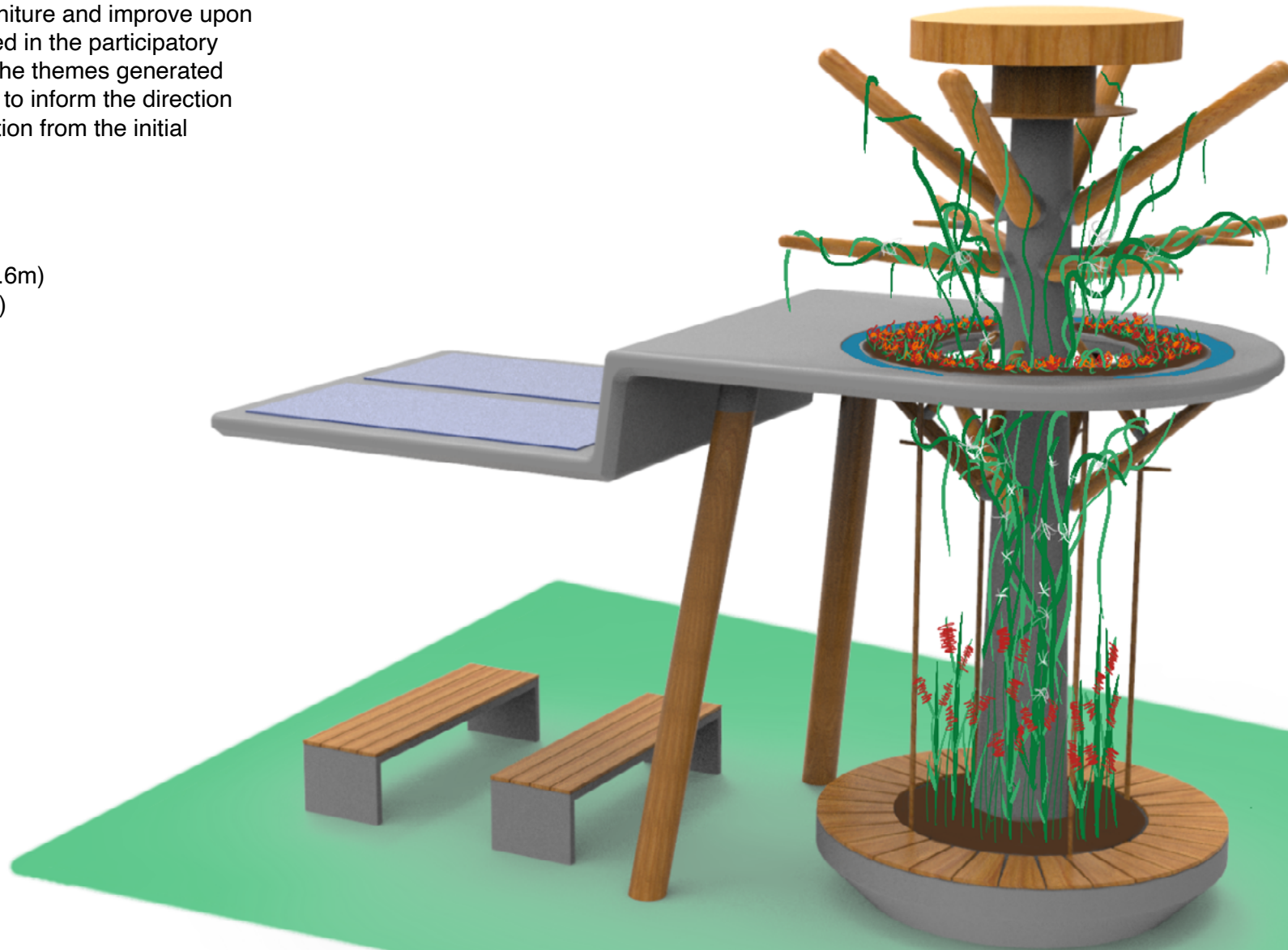
This iteration seeks to address the shortcomings of existing smart urban furniture and improve upon the initial concept presented in the participatory design workshops. Using the themes generated from the thematic analysis to inform the direction and focus of the next iteration from the initial concepts.

Design Parameters

Spatial limitations (6m x 2.6m)

Height of Nesting Box (4m)

Self-contained

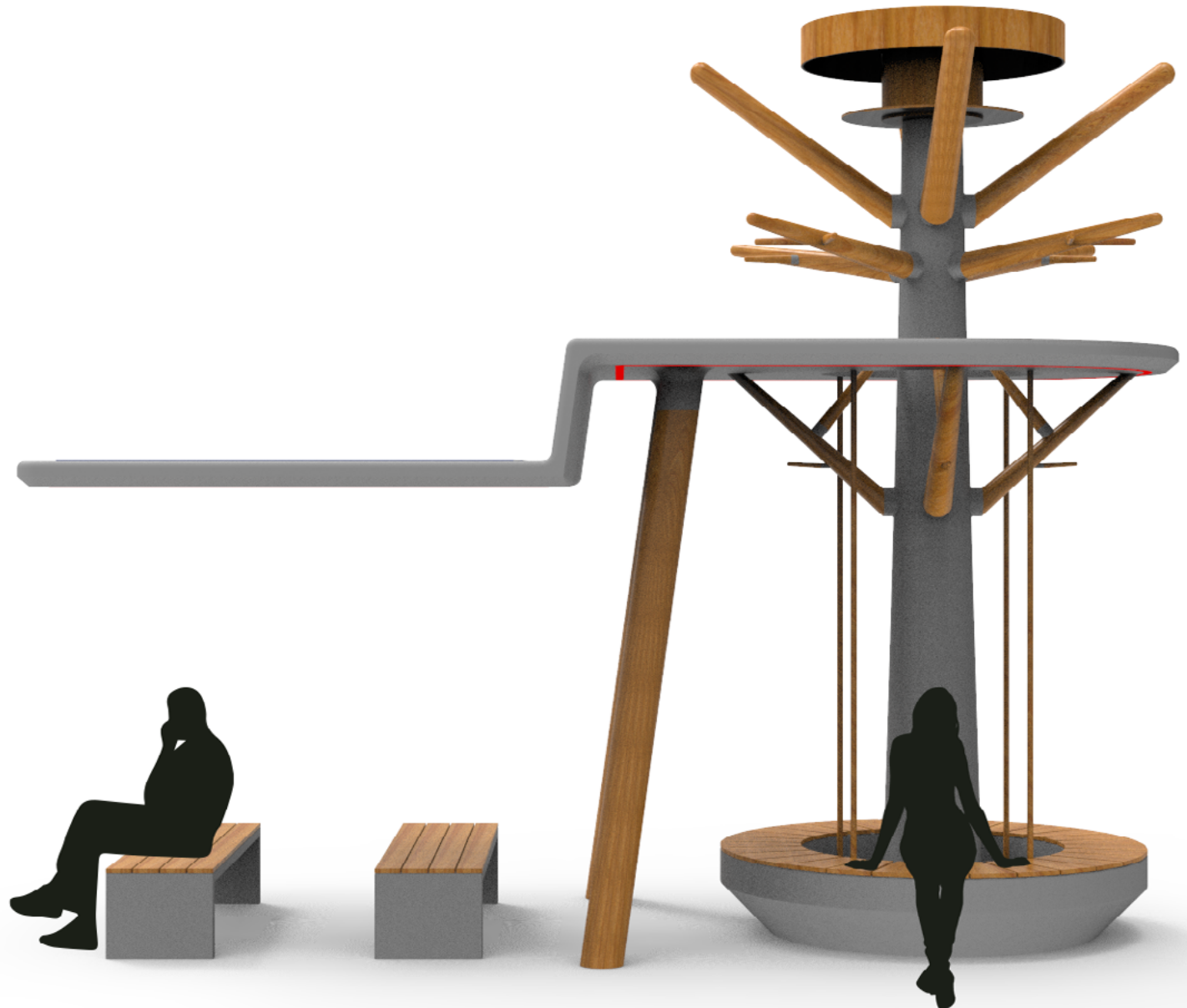


04.11 Final Concept Iteration

Materials

The initial design didn't have any strong material preferences and was designed with steel for its structural properties and durability. This iteration, however, gave wider attention and reasoning for why certain materials would be selected for, instead of solely focusing on structural integrity. To provide more comfortable seating arrangements for human users in the Australian climate, wood was chosen instead of steel since it was a poorer conductor of temperature.

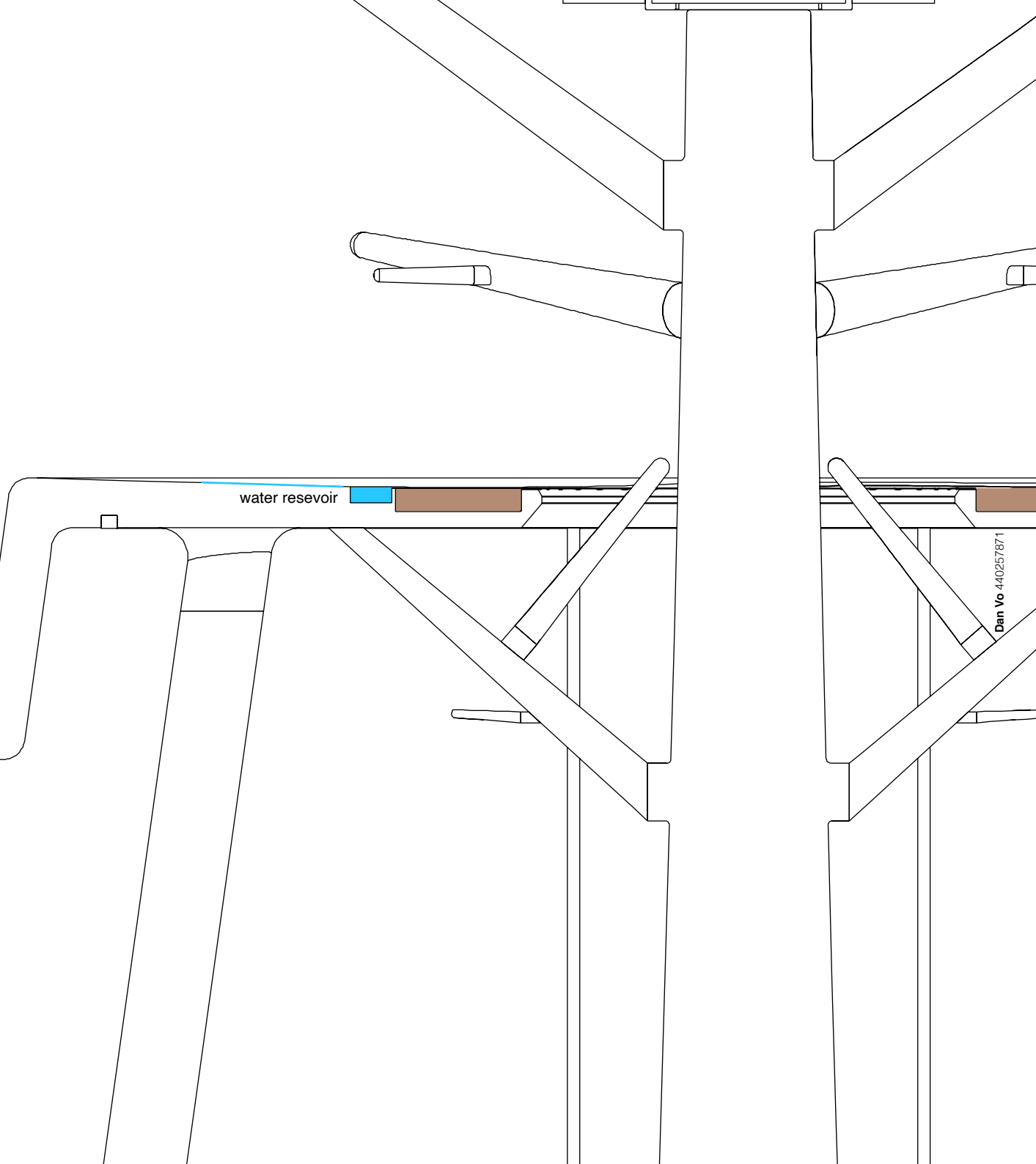
The updated seating arrangements provided more options for human users. Enabling users a seating preference to sit facing with each other or away from each other. Wood also provides more opportunities for possums to grip on to surfaces when climbing in this iteration of the parklet. The use of wood would however make it more difficult to clean after acts of vandalism such as graffiti.



04.11 Final Concept Iteration

Life Cycle

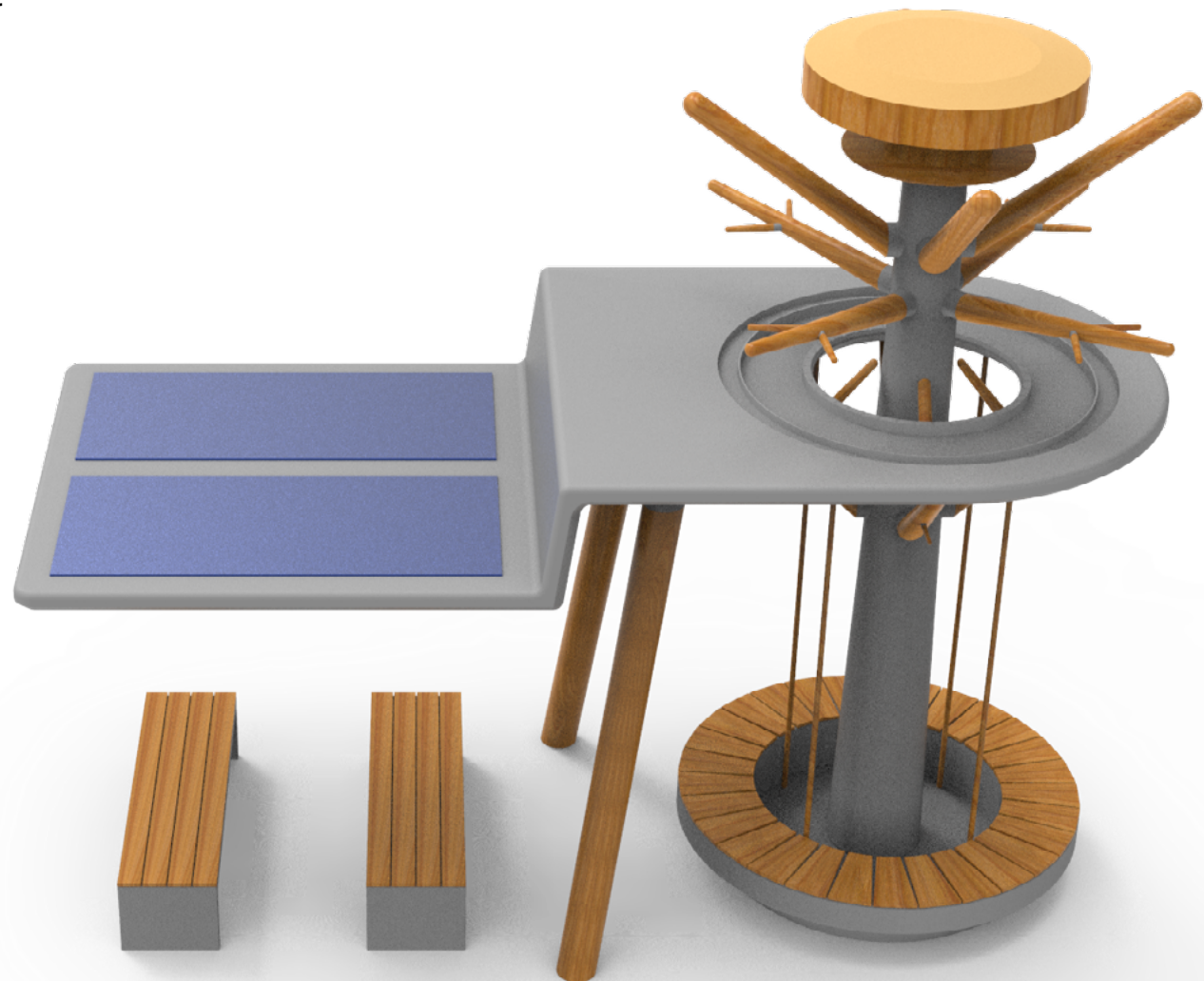
One strategy to reduce the reliance of maintenance is to make use of rainwater. In the previous iterations both lack to capability to make use of rain except for the native flora benefiting from the rain. In this iteration now has the capability to catch and retain rainwater. The roof structure of this acts as a catchment for rainwater then channels the water to reservoirs on top of the roof to provide a watering hole for non-human stakeholders. Once the reservoir was at capacity, it would then channel the excess water to the native flora. Solar panels integrated on top of the roof structure provided the parklet with access to a source of renewable energy to power the lighting feature.



04.11 Final Concept Iteration

Safety

Climbing features intended for possums in the initial design could be potentially be climbed by young children. The main tree structure is mostly a flat surface at the lower part, smaller wooden support structures provided a climbing feature for possums.



05.0

Discussion

This research dissertation, the process of designing smart urban furniture was used to investigate the viability of incorporating the three strategies aimed at improving cities integrated into a single cohesive design. Participatory design methods were used to involve a range of participants to expand the knowledge base of the research.

From the literature review, discussed the human-centric applications of technological implementations. The design artefact generated was informed by research from the literature review and participatory methods aligned with the discussion on technological implementations as human-centric. The concerns raised about the use of technological implements conflicting the interests of non-human stakeholders was a reoccurring theme. Compromises were required to be made like the removal of wireless charging pads to look after the interests of birds and reduce further electromagnetic pollution to the urban environment.

Introducing additional measures to maintain the lighting feature by incorporating sensors to respond to the level of human activity like that was presented in the literature review with the IntelligentCity lighting network. Implementing further measures including a change to the roof structure to act as a barrier to reduce the artificial light pollution. The usage of two set of colours for lights was also adopted red and white LED lights. Red lights in an idle state when human users were

absent provided visibility at night and white lights were only active when certain sensors threshold were met like weight sensors in seats.

In the literature review, parklets were found to be places exclusively for human usage. Although the use of greenery was encouraged there were mainly just aesthetic and served little to no other purpose. This design artefact seeks to build on the greenery used in parklets as exclusively aesthetic. The selection of the flora was informed by the literature review of green spaces where they also serve as bio-diversity preservation tools in urban environments. Native flora was selected to attract native fauna to restore the bio-diversity of the area. Using native flora would also reduce the reliance of maintenance from human stakeholders to sustain them. The parklet attempts to address the lack of environment opportunities within urban environments by compensating for the lack of habitat for possums, source of food and pollination opportunities.

The research methodology, participatory action research provided opportunities for research data to be actioned. This cycle of self-reflection on the research data with a collaborative approach was key for the generation of design iterations. Through participatory design methods it enabled voices to be heard from all participants in the design process, contributing their discipline and social practice to build the knowledge base of the research.

The contributions to knowledge this dissertation presents is a design artefact in the form of a parklet that incorporates the three strategies aimed at improving cities. The design artefact demonstrates the viability of all three strategies integrated into one design. A design approach is also presented as a contribution to knowledge as a shift away from human-centric approaches to one that considers a holistic approach with the greater world. This research offers a new perspective of designing urban furniture, that highlights the significance of the inclusion of non-human stakeholders and the initial complications involved.

Conculsion

This research dissertation sought to answer two questions:

Research Question 1 (RQ1)

How can smart urban furniture be designed for non-human and human stakeholders to reclaim urban spaces and create greener co-existing spaces in urban environments?

The approach to answering research question one involved a review of current strategies used in urban environments that aim to improve the liveability of cities. The strategies the literature review discussed were on three topics:

1. **Technological Implementations** - discussed current applications of technologies that sought to improve the efficiency of cities and that they were human-centric and lacked consideration for non-human stakeholders.
2. **Green Spaces** - discussed the benefits of green space in urban environments for human and non-human stakeholders
3. **Reclaiming Spaces** - discussed an urbanism tactic to reclaim spaces by converting existing spaces as a strategy to overcome the spatial limitations in urban environments.

Discussing the viability of each strategies' potential as an application to inform the design of a smart urban street furniture for non-human and human stakeholders. Reviewing the capability of each strategy of how they might complement each other in a design artefact that seeks to incorporate these existing strategies. The research dissertation presents an attempt to put forth an approach that seeks to reclaim urban spaces and create a greener co-existing space in urban environments.

Research Question 2 (RQ2)

How can participatory methods contribute towards creating a collaborative design approach that involves non-human and human stakeholders?

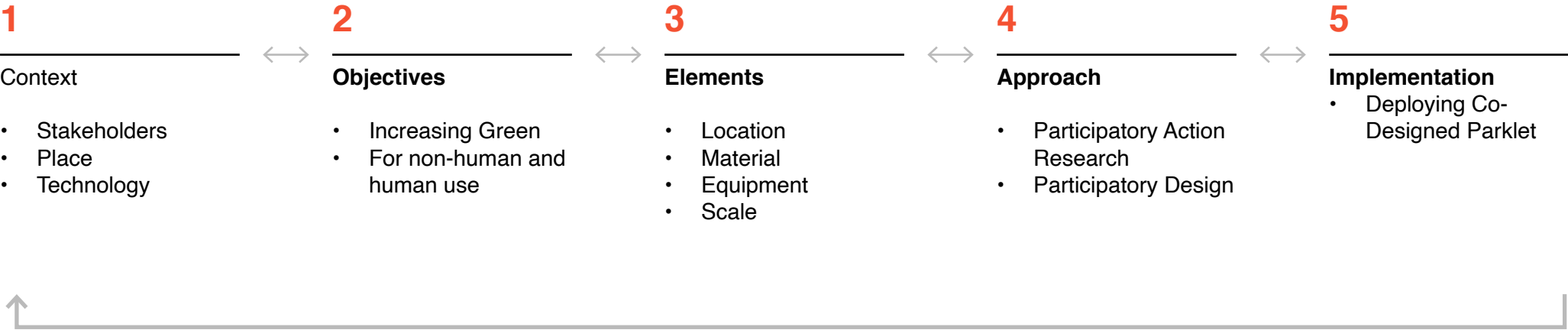
The approach to answering research question two involved applying participatory methods as part of the research and design process to facilitate a collaborative environment. Engaging stakeholders as active contributors with a collaborative environment. Accessible methods were employed to enable a range of participants to take part in the participatory design workshops. Personas were prepared for participants to provide agency for the absence of stakeholders, particularly the non-human stakeholders.

Implications

Building onto the key literature mentioned above. This study presents a design artefact that is a distillation of three strategies to advance the liveability for non-human and human stakeholders in urban environments. Using a parklets as a strategy to expand upon, by introducing more-than-human approaches to consider non-human stakeholders alongside with human stakeholders. A design approach has shifted away from human-centric towards a more-than-human, using personas generated for non-human stakeholders. Introducing non-human stakeholder alongside with human stakeholders in the design process highlighted design issues faced such as balancing features with direct conflict of interests.

The current design concept of a parklet seeks to address the shortcomings of current parklet and smart urban furniture. This current design concept seeks to address the lack of green spaces in urban environments. The current iteration also improves upon parklets as solely social spaces for humans but also now acts a preservation tool for biodiversity, providing habitat compensation for non-human stakeholders. Technological implementations in the current design concept still serve human stakeholders primarily but incorporates the concerns of non-human stakeholders to reduce disturbances caused. The benefits of each strategy discussed in the literature review are demonstrated through the adoption of each strategy as a feature integrated in the design.

This dissertation research presents a design approach as a preliminary framework to aid future studies designing a smart urban furniture in urban environments with non-human and human stakeholders involved. The design approach recommends a suggested process of phases and recommended actions to advance and revisit phases when designing a smart urban furniture for non-human and human stakeholders.



Participatory action research required an engaged commitment with participants which meant in this research the participatory workshops weren't scheduled with enough time in between to perform action on the data collected. In this research the first iterative cycle included two participatory design workshops then moved into action phase of interpreting and analysing the data collected. This made the initial iteration cycle require interpreting a larger set of data and follow up interviews were

in place of participatory design workshops for the second iteration cycle. For future studies it would be beneficial to have a participatory design workshop then after some time to act on the data to then present the findings in a follow up participatory design workshop for the next cycle of iteration.

The representation of stakeholders was leaning in favour of human stakeholders as the only form of non-human agency present were represented by personas and human stakeholder with some connections. For future studies it would be advantageous to also include a variety of experts to represent non-human stakeholders like biologists and zoologist as part of the participatory design workshops.

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Participatory Design Workshop

This section contains the raw data of the contributions from the Participatory Design Workshop 1.

	Participant 1 - Ruchi			Participant 2 - Dave			Participant 3 - Gabe			Participant 4 - Daria			Participant 5 - Cyndy			Participant 6 - Marcel		
R1	Benches with lamp posts for the night and nests	Cubical to have private sitting areas covered in vines using the plant a block	benches with rain shelter the shelter can have a roof top with garden and bee houses	Integrated bird housing within new and existing signage around the park	Postum and Marsupial bridges that emulate jungle gyms of kids playground	Interactive activity/gym equipment that power on sensors that the animal spaces	** Urban bee farms **	Safe bird houses	Postum dwellings	Bus stops already have urban and very rarely have any greens	Residential building entrances are good places for birds, as they already have roofs but can shelter rainwater can be collected as well to water the plants	Parking lots at supermarkets	Meditation Spaces incorporating the natural space and sounds	Quick outdoor exercise spaces - able to be outside and interact with animals/gym	Interactive spaces - learn about the non-human within that space	Urban Permaculture - Balanced, well sustaining ecosystems. Natural biophore for non-urbanised fauna	Food gardens - Growing edible plants for both human and non-human stakeholders	Removing concrete spaces - Reducing suburban heating and increasing the shade coverage of natural spaces
R2	Solar powered lamp posts		Water catchers	Have a feeding bowl do people walking past can feed the birds	How information about the animals for the kids		See inspired hexagonal structures that provide sculptural and functional sources of honey	Elevated and supported by triangular bridges that embody australian totem designs (barbours bridge etc)					Running water sound is good to hide the urban noise, as a fountain can be a rock		Address signs for resident animals in the area, eg local postum that a post box and some info on it how can you spot it		Community gardens where you are able to interact with the non-human (a feeding area - similar to petting zoo)	Big canopy trees
R3	Visual art - lighting displays - similar to vivid style displays	Power nap pods	transparent roofs to feel more connected to the roof top shelter displays and flora and fauna	Grow edible vines around signage	bridges over the streets and other dangerous urban spaces	equipment generates kinetic power	Smart lamp posts with no touch touchy screens allows garden with the bee houses	have some shape bridges for humans to walk through	Clear walls, so people can look in	communal veggie gardens watered by without drinks from consumers	Structures opened to allow birds to refuel for people	external veggie patches near supermarket interspersed within the parking lot - promoting fresh and local food				petting zoo with plants		
R4			water catchers to form a pond or a bird bath	Interaction by feeding the wildlife around you	Bicycle paths		beekeeping workshops and community maintenance events	sheltered areas for non urbanised birds to balance urban ecosystems	Accessible to vet services or conservation specialists	No physical structured bus stop purely helps etc	Can have hanging gardens watered all along the building sides		Water park for people that channels water to thirsty plants	Dedicated compost section from pets for greenery	biodegradable signage boards that respond to the natural weather, highlighting the natural process			
R5				garden edible to both humans and birds (berries etc)	existing bridges, road ramps etc can be used to add bird housing		Education about the importance of bees - story time with children	different types of jungle gym structures for the animals		Solar powered bus stop - inspire signage stop trees or other plants	water features to be more animal friendly as watering holes	cover parking with solar or green materials and reduce heat captured by concrete	Green house have water an high humidity meditation space					Integrated ambient lighting that attracts and manages movements of people and animals within spaces at particular times of the day
R6	Exercise bikes and other aids for humans powered lighting, feeds batteries for phone chargers	naturally formed vines from vines and shrubbery					bee feeding stations with some educational info	comfortable seating space for birds on buildings' railings etc, as they can't use smooth rails		information displays incorporated	Drinking fountains integrated	like solar charging stations for electric bikes	Larger green spaces to buffer fresh traffic and pollution	non destructive construction of equipment	Clear demarcated boundaries between human and non human spaces	Aids for people to grow their own garden that grows their healthy habits		Walking on grass Paths made from grass and greenery



Participant 1- Ruchi

figures are used to make living furniture and bridges in India

Participant 2- Dave

Bee inspired hexagonal structures that provide sculptural and functional sources of honey.

Participant 3- Gabe

Participant 4- Daria

vertical edges provide new experiences incorporated within the structure for growing food and local stock

Participant 5- Cyndy

Meditation Spaces incorporating the natural space and sounds

Participant 6- Marcel

Urban Permaculture - Salvaged, self-healing ecosystems. Natural landscapes for non-urbanised areas

Food gardens - Growing native edible plants for both human and non-human stakeholders

	R1	R2	R1	R2	R1	R2	R1	R2	R1	R2	R1	R2
1	Excluded the concept of "green" and "nature" - I'm using yellow	well	transparent materials to allow the hexagonal structure walls	These are clearly glass or small pieces of plastic, growing into your own little garden			rest or a spot at your local market, growing into your own little garden	perfect test of imagination - want a garden, get a garden - get a garden - easy to pick up regularly	Augmented reality to allow the structure to be used and available experience	Visual and audible may be used to create a garden in your own back yard by planting local art installations	Building Permaculture in	Building ecosystems for wildlife
2	organic, like the shape of the honey	the structure is made of wood and is a honeycomb shape	transparent materials to allow the hexagonal structure walls	These are clearly glass or small pieces of plastic, growing into your own little garden			a sign and a banner to get a garden, growing into your own little garden	I actually do that at home. A garden that gets a garden, growing into your own little garden	color powered lighting to get a garden, growing into your own little garden	Bring your own light to get a garden, growing into your own little garden	Urban Permaculture - Free space - a garden, growing into your own little garden	Community ecosystems for both human and non-human stakeholders
3	Designed to be used as a garden, growing into your own little garden	the structure is made of wood and is a honeycomb shape	transparent materials to allow the hexagonal structure walls	These are clearly glass or small pieces of plastic, growing into your own little garden			promote new varieties of edible greens, and more	promote new varieties of edible greens, and more	color powered lighting to get a garden, growing into your own little garden	Bring your own light to get a garden, growing into your own little garden	Urban Permaculture - Free space - a garden, growing into your own little garden	Community ecosystems for both human and non-human stakeholders
4	Designed to be used as a garden, growing into your own little garden	the structure is made of wood and is a honeycomb shape	transparent materials to allow the hexagonal structure walls	These are clearly glass or small pieces of plastic, growing into your own little garden			promote new varieties of edible greens, and more	promote new varieties of edible greens, and more	color powered lighting to get a garden, growing into your own little garden	Bring your own light to get a garden, growing into your own little garden	Urban Permaculture - Free space - a garden, growing into your own little garden	Community ecosystems for both human and non-human stakeholders
5	Designed to be used as a garden, growing into your own little garden	the structure is made of wood and is a honeycomb shape	transparent materials to allow the hexagonal structure walls	These are clearly glass or small pieces of plastic, growing into your own little garden			promote new varieties of edible greens, and more	promote new varieties of edible greens, and more	color powered lighting to get a garden, growing into your own little garden	Bring your own light to get a garden, growing into your own little garden	Urban Permaculture - Free space - a garden, growing into your own little garden	Community ecosystems for both human and non-human stakeholders
6	Designed to be used as a garden, growing into your own little garden	the structure is made of wood and is a honeycomb shape	transparent materials to allow the hexagonal structure walls	These are clearly glass or small pieces of plastic, growing into your own little garden			promote new varieties of edible greens, and more	promote new varieties of edible greens, and more	color powered lighting to get a garden, growing into your own little garden	Bring your own light to get a garden, growing into your own little garden	Urban Permaculture - Free space - a garden, growing into your own little garden	Community ecosystems for both human and non-human stakeholders
7	Designed to be used as a garden, growing into your own little garden	the structure is made of wood and is a honeycomb shape	transparent materials to allow the hexagonal structure walls	These are clearly glass or small pieces of plastic, growing into your own little garden			promote new varieties of edible greens, and more	promote new varieties of edible greens, and more	color powered lighting to get a garden, growing into your own little garden	Bring your own light to get a garden, growing into your own little garden	Urban Permaculture - Free space - a garden, growing into your own little garden	Community ecosystems for both human and non-human stakeholders
8	Designed to be used as a garden, growing into your own little garden	the structure is made of wood and is a honeycomb shape	transparent materials to allow the hexagonal structure walls	These are clearly glass or small pieces of plastic, growing into your own little garden			promote new varieties of edible greens, and more	promote new varieties of edible greens, and more	color powered lighting to get a garden, growing into your own little garden	Bring your own light to get a garden, growing into your own little garden	Urban Permaculture - Free space - a garden, growing into your own little garden	Community ecosystems for both human and non-human stakeholders



Emma is now in the city and relocated for her new job, living in a studio apartment relatively closer than she was previously. Under pressure to make an impression in her new role, she takes short breaks. With her short breaks, she is unable to walk to the nearby park to enjoy her break and walk back to the office in time.



He does not mind when possums scrounge on his garden and feeds on some of the plants as he has most of his exotic plants.



Flower is a community of native flora that aims, in relation to the sun all day. This community aims to share the best in neighbouring gardens but struggle to attract any pollinators. The community of flora struggle to attract any flora as it is located in a busy foot traffic area of humans walking by their work. Bees and birds are discouraged from making contact with this.



Beams the possum is usually up during the night while it is quieter and there is less going on around Beams. Compared to during the day when there is plenty of activity from other species, Beams prefers to sleep through the day.



Buzzy the bee is an urban dweller. He loves to pollinate native Australian flora that has not been sprayed with nasty pesticides. Buzzy is looking for regular native flora to pollinate and to create honey to keep his queen happy.



Loraine the Lorillard was born and raised in the city of Sydney. It has become increasingly difficult for her to feed on native flora within urban environments. Loraine would love a regular location where she can feed and potentially create a nest for her



On the weekend when she does have the energy to run is the park. Emma likes to run with her phone listening to music and occasionally exploring the new area with maps navigating her. On a weekend she is caught with her phone on low battery and decides, to wait around for her phone to have a decent amount of charge then risk running with her phone on low battery.



The possum often sleeps in a tree when he is under up at 11 o'clock at night. It attempts to encourage the possum to be his roof above him, prohibit him from taking measures into his own hand like trying to capture the possum and released the possum should he. He has indeed has to call a wildlife management agency to capture and move the possum away.

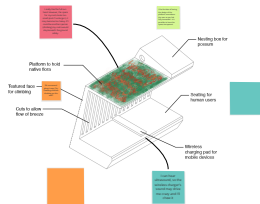
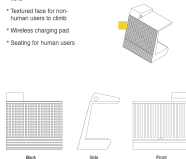


Sometimes *Branta* is captured by humans and is transported to locations away from where he usually scavenges for food and resides. Being held in an enclosure while *Branta* is transported and being displaced causes great stress to *Branta*.

Concept **BenchE**

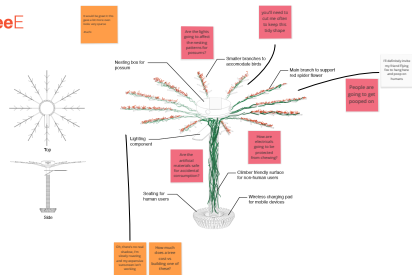
Feature List

- Nesting box for possums
- Platform to hold native flora
- Textured face for non-human users to climb
- Wireless charging pad
- Seating for human users



Feature List

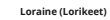
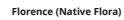
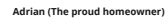
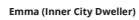
- Nesting box for possum
- Smaller branches to accommodate birds
- Larger branches to support native flora
- Climber friendly surface for non-human users
- Lighting component
- Seating for human users
- Wireless charging pad



Participatory Design Workshop

This section contains the raw data of the contributions from the Participatory Design Workshop 2.



[illegible]



Emma (Inner City Dweller)

Emma lives in one of the city and mentioned for her family, being in a dense apartment complex, that there are no green spaces.

After thinking of what she wants for her apartment, she wanted a green space that she can use for her family, being in a dense apartment complex, that there are no green spaces.

She wanted a place where she can have a garden, but she also wanted a place where she can have a garden, but she also wanted a place where she can have a garden.



Adrian (The proud homeowner)

As a homeowner, Adrian takes great pride in having his own garden, which is a source of pride for him.

He does not mind if his garden is not as big as the garden of his neighbor, but he does mind if it is not as big as the garden of his neighbor.

He also mentioned that he wants a place where he can have a garden, but he also wanted a place where he can have a garden.



Flora (Native Flora)

Flora is a native plant of the area, and it is a source of pride for the community.

It is a native plant of the area, and it is a source of pride for the community.

It is a native plant of the area, and it is a source of pride for the community.



Beans (Possum)

Beans is a possum that is a source of pride for the community.

Beans is a possum that is a source of pride for the community.

Beans is a possum that is a source of pride for the community.



Buzzy (Bee)

Buzzy the bee is a source of pride for the community.

Buzzy the bee is a source of pride for the community.

Buzzy the bee is a source of pride for the community.



Loraine (Lorikeet)

Loraine the lorikeet is a source of pride for the community.

Loraine the lorikeet is a source of pride for the community.

Loraine the lorikeet is a source of pride for the community.

Plus
Minus
Interesting

Concept BenchE

Feature List

- Seating box for possum
- Platform to hold native flora
- Textured face for non-human users to climb
- Wireless charging pad
- Seating for human users



Platform to hold native flora

Textured face for non-human users to climb

Calls to allow for possums

Seating for human users

Wireless charging pad for mobile devices

Seating box for possum

Platform to hold native flora

Textured face for non-human users to climb

Calls to allow for possums

Seating for human users

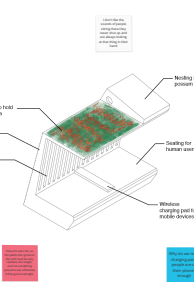
Wireless charging pad for mobile devices

Seating box for possum

Platform to hold native flora

Textured face for non-human users to climb

Calls to allow for possums



Platform to hold native flora

Textured face for non-human users to climb

Calls to allow for possums

Seating for human users

Wireless charging pad for mobile devices

Seating box for possum

Platform to hold native flora

Textured face for non-human users to climb

Calls to allow for possums

Seating for human users

Wireless charging pad for mobile devices

Seating box for possum

Platform to hold native flora

Textured face for non-human users to climb

Calls to allow for possums

Platform to hold native flora

Textured face for non-human users to climb

Calls to allow for possums

Seating for human users

Wireless charging pad for mobile devices

Seating box for possum

Platform to hold native flora

Textured face for non-human users to climb

Calls to allow for possums

Seating for human users

Wireless charging pad for mobile devices

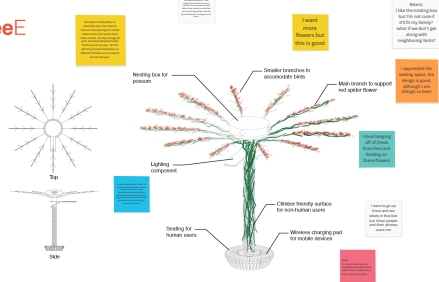
Seating box for possum

Platform to hold native flora

Concept TreeE

Feature List

- Seating box for possum
- Smaller branches to accommodate birds
- Larger branches to support native flora
- Climber friendly surface for non-human users
- Lighting component
- Seating for human users
- Wireless charging pad



Platform to hold native flora

Textured face for non-human users to climb

Calls to allow for possums

Seating for human users

Wireless charging pad for mobile devices

Seating box for possum

Platform to hold native flora

Textured face for non-human users to climb

Calls to allow for possums

Seating for human users

Wireless charging pad for mobile devices

Seating box for possum

Platform to hold native flora

Textured face for non-human users to climb

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Calls to allow for possums

Seating for human users

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Textured face for non-human users to climb

Calls to allow for possums

Seating for human users

Wireless charging pad for mobile devices

Seating box for possum

Platform to hold native flora

Textured face for non-human users to climb

Thematic Analysis

This section contains the analysis of the following data:

- Themes and Codes
- Inprogress Concept Iteration
- Show and Tell - Transcripts
- Interview - Transcripts
- Questionnaires
- Persona Critiques

19

20

29

26

14

10

material

product
lifecycle

interaction

safety

information

waste
management

biomaterial

maintenance

promote
community
engagement

dangers of road

education

composting

multi-purpose

power

interaction
concerns between
stakeholdersconsideration of
young human
stakeholders

data gathering

vessel to capture
water from
bottles

source of material

produce
consumabledistancing from
stakeholdersfeatures that
conflict with other
stakeholders'
interest

repurposing

carbon footprint

site attraction

facilitating
different
interactions

nesting location

structure

incite interest

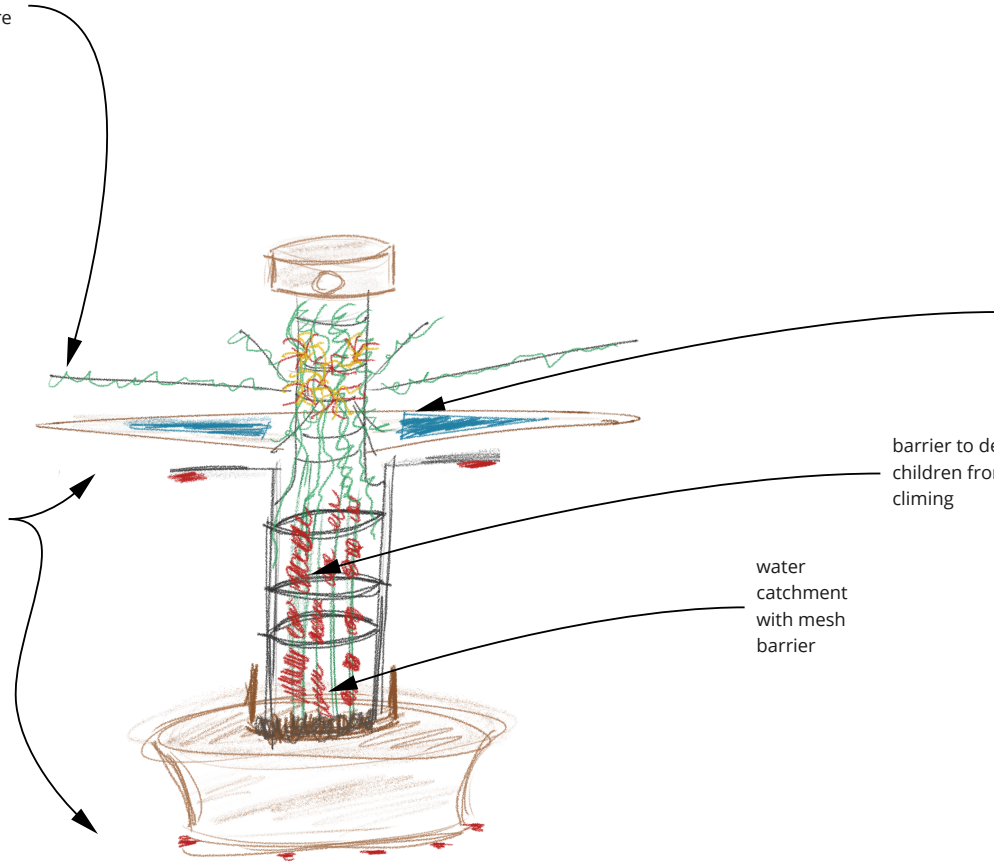
connective
network
to create desire
lines

solar panels

barrier to deter
children from
climbing

red LED
localised
lighting

water
catchment
with mesh
barrier



Persona Critique



Emma (Inner City Dweller)



Adrian (The proud homeowner)



Florence (Native Flora)



Beans (Possum)



Buzzy (Bee)

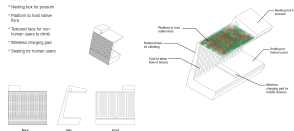


Loraine (Lorikeet)

Concept **BenchE**

Feature List

- *Feeding birds for possums
- *Place to sit for native flora
- *Sunproof for sun-burner users to shade
- *Sunproof for sun-burner users to shade
- *Wireless charging pad
- *Seating for sun-burner users



Thu 21



Fri 22



Concept **TreeE**

Feature List

- *Feeding birds for possums
- *Larger branches to accommodate birds
- *Shade for sun-burner users to shade
- *Shade for sun-burner users to shade
- *Lighting component
- *Feeding for sun-burner users
- *Wireless charging pad

